#### LIFULL Co., Ltd.

## Second Quarter Results

FY2022/9 Q2 (October 2021 - March 2022)

#### **Disclaimer**

The opinions and projections, etc. contained herein represent the judgment of LIFULL Co., Ltd. at the time this document was prepared. Please be aware that actual results may vary considerably due to various reasons. We provide no guarantees regarding the accuracy of the information. Please keep in mind that actual performance and results may vary significantly due to changes in various factors.



#### Index

1. Main Points for FY 2022/9 Second Quarter

2. FY 2022/9 Second Quarter Financial Results

3. Revisions to the Full-Year Forecast

4. LIFULL HOME'S Becoming a Super Hyper Assistant

4. LIFULL CONNECT

5. Other LIFULL Group Initiatives

6. Appendices

7. IR Team Contact Information

P 2

P 5

P 9

P 16

P 23

P 29

P 33

P 49



#### Main Points for FY 2022/9 Second Quarter

#### FY 2022/9 Second Quarter Earnings

Revenue

¥18.0 Billion YoY +1.1%

Revenue growth in the Overseas and Other Businesses Segments while recovery of LIFULL HOME'S remains sluggish around the same level as the previous year

Operating Profit

¥0.5 Billion

YoY -70.8%

Primarily due to increased SG&As from promotion activities for LIFULL HOME'S during the peak moving season in Japan (Jan. - Mar.)

#### **TOPICS**

Revisions to the **Full-Year Forecast** 



We have revised our earnings forecast due to market-related and internal reasons, but will continue with investments in LIFULL HOME'S

(Details from Page 9)

#### Transformation of LIFULL HOME'S



Continuing the transformation of LIFULL HOME'S to help everyone find the right place to live

(Details from Page 16)

#### Boosting our Presence in Latin American Markets





Smooth progression on the integration of Properati since Jan. **Acquisition of Latin American real** estate CRM, Wasi.

(Consolidation from May 2022)

(Details from Page 23)



FY 2022/9

## Second Quarter Financial Results

(October 1, 2021 - March 31, 2022)



#### Condensed Statements of Income and Loss IFRS

Revenue growth (1.1%) due to increases in LIFULL CONNECT, LIFULL senior and the Regional Revitalization Business. Operating profit decrease primarily due to promotion of LIFULL HOME'S during the peak moving season in Japan (Jan. - Mar.)

Unit: JPY mil.	FY2021 Q2 (OctMar.)	FY2022 Q2 (OctMar.)	Change	Change %	
Revenue	17,852	18,040	+187	+1.1%	*1
Cost of revenue	2,002	2,013	+11	+0.6%	
SG&A	13,893	15,591	+1,697	+12.2%	
Personnel expenses	4,347	4,688	+341	+7.9%	*2
Advertising expenses	5,740	6,648	+907	+15.8%	*3
Operating expenses	183	242	+59	+32.1%	
Depreciation and amortization	1,012	928	-84	-8.4%	
Other	2,609	3,083	+474	+18.2%	*4
Other income and expenses	-169	87	+256	-	*5
Operating income	1,787	522	-1,264	-70.8%	
Operating income margin	10.0%	2.9%	-7.1pt	-	
Net profit*	1,027	185	-841	-81.9%	

<sup>\*</sup> Net profit attributable to owners of the parent



<sup>\*1</sup> Refer to segment revenue (Page 7)

<sup>\*2</sup> Despite the capitalization of assets in the previous FY, employees of LIFULL CONNECT increased by 79 from the acquisition of Properati

<sup>\*3</sup> Primarly for active investments in domestic and overseas businesses

<sup>\*4</sup> Primarily due to increases in outsourcing and system-usage expenses

<sup>\*5</sup> Primarily due to fluctuations in foreign currency exchange rates

#### Revenue / Income and Loss by Segment IFRS

Revenue for HOME'S Services has decreased due to adjustments after the pricing changes with reduced profit due to growth investments. Increased revenue Overseas due to positive performance of premium advertisements and the acquisition of Properati.

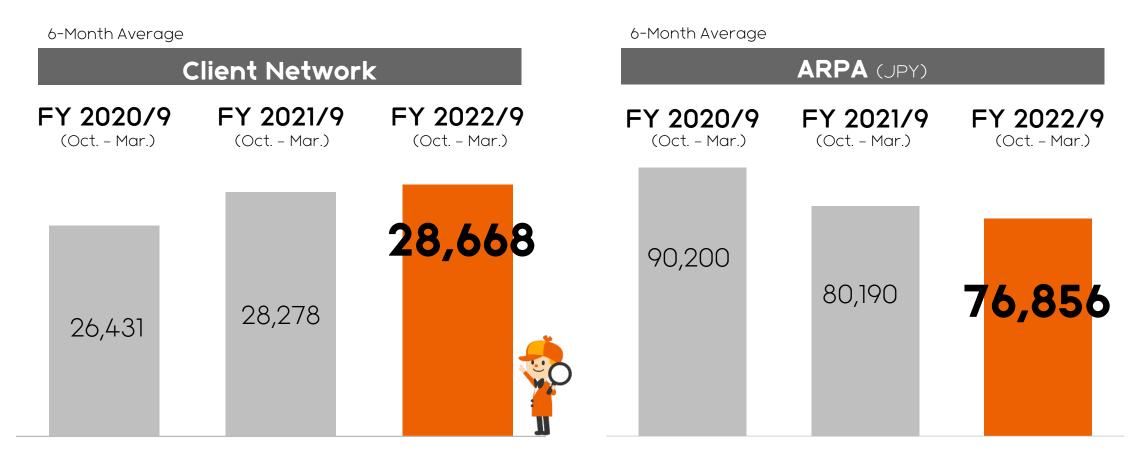
	FY2021 Q2	FY2022 Q2	Change	Change	Main items	
Unit: JPY mil.	(OctMar.)	(OctMar.)		%		
Revenue	17,852	18,040	+187	+1.1%		
<b>HOME'S Services</b>	13,607	13,224	-382	-2.8%	Due to adjustments for changes in the pricing scheme and lower listings of sale properaties resulting from market conditions	
Overseas	3,206	3,550	+343	+10.7%	Revenue growth in aggregation sites and acquisition of Properati (Approx. 3.7% cheaper JPY)	
Other	1,038	1,266	+227	+21.9%	Primarily increases in from LIFULL senior, LIFULL Investment, other subsidiaries and Regional Revitalization	

Unit: JPY mil.	FY2021 Q2 (OctMar.)	FY2022 Q2 (OctMar.)	Change	Change %	Main items
Segment income and loss	1,956	435	-1,520	-77.7%	
<b>HOME'S Services</b>	1,487	227	-1,260	-84.7%	Due to dereased revenue and proactive growth investments, for example in promotion during the peak moving season in Japan
Overseas	734	523	-211	-28.8%	Due to the acquisition of Properati and increased advertising expenses from the recovery of international markets
Other	-286	-339	-52	-	
Inter-segment transactions	20	24	-	+18.8%	



#### Key Performance Indicators Client Network and ARPA

Our client network continues to progress smoothly in the custom-built, re-sale and investment markets, but the increase in clients and decrease in revenue for HOME'S Services have had a negative impact on ARPA.



As of this report, we have begun including effects of the acquisition of Kenbiya Co., Ltd. which occurred in August 2020 and have updated figures for previous years to reflect the change.



#### Condensed Statement of Financial Position and Goodwill IFRS

Investment in Hash Dash Holdings for the development of a blockchain small-lot real estate investment platform. Goodwill for LIFULL CONNECT has increased ¥0.92 bil. due to the weaker yen.

Unit: JPY mil.	As of Sep 30, 2021	As of Mar 31, 2022	Change	Change %	Main items			Main items		items
Current assets	21,544	22,293	+748	+3.5%	Cash Accounts Receivable - Trade Inventory Assets Short-Term Loans Receivable Prepaid Expenses Accounts Receivable - Other	+2 +260 +677 -199 +345 +123	Refer to "Condensed Statement of Cash Flows"  Primarily Regional Revitalization efforts  Primarily Regional Revitalization efforts  Annual system usage fees			
Non-current assets	24,342	25,092	+749	+3.1%	Income Taxes Receivable  Buildings, Tools, Furniture and Fixtures  Right-of-Use Assets  Goodwill	-473 -109 -392 +936	Primarily depreciation and amortization  Primarily depreciation and amortization  Primarily from the acuajistion of Properati and currency fluctuations			
Assets	45,887	47,385	+1,498	+3.3%	Stocks - Associated Parts Long-Term Loans Receivable Deferred Tax Assets - Non-Current	+752 -308 -86	Primarily for the acquistion of shares of Hash Dash Primarily for regional revitalization efforts			
Current liabilities	12,139	12,811	+672	+5.5%	Accounts Payable - Other Short-Term Loans Payable	+650 +48				
Non-current liabilities	5,209	5,421	+211	+4.1%	Long-Term Loans Payable Long-Term Lease Obligations	+531 -377	Primarily for the acquistion of shares of Hash DasH			
Liabilities	17,349	18,232	+883	+5.1%						
Total Equity	28,538	29,152	+614	+2.2%	Capital Surplus Foreign Currency Translation Adjustm.	-291 +909	Due to fluctuations in foreign currency exchange rates			
Equity per share attributable to owners of the parent (JPY)	215.61	220.44	+4.83			-				



#### Condensed Statement of Cash Flow IFRS

¥1 bil. increase in operating cash due to tax credits received in the current fiscal year for the restructuring of Mitula in the previous year. ¥0.8 bil. in new borrowings for the acquisition of shares of Hash DasH Holdings.

	FY2021 Q2	FY2022 Q2	Change	Main items		
Unit: JPY mil.	(OctMar.)	(OctMar.)		Items	FY2021 Q2	FY2022 Q2
				Profit for the period before tax	+1,660	+428
				Depreciation and amortization	+1,021	+936
Operating cash flow	2	1,042	+1,040	Decr. (incr.) in accounts receivable-trade and other current receivables	-666	-46
operating cash now	2		1,040	Incr. (decr.) in accounts payable-trade and other current payables	+507	+310
				Other	-1,519	-863
				Tax payments	-990	+299
				Purchase of intagible assets	-156	-276
Investing cash flow	-576	-964	-388	Business acquisition expenditures	-411	-350
investing easi now	010	004	000	Payments for the acquisition of shares of subsidiaries and affliliates	<u>-</u>	-800
				Payment of loans receivable	-618	-445
				Proceeds from collection loans receivable	+626	+956
Financing cash flow	-1,477	-277	+1,200	Proceeds from loans payable Repayment of loans payable	+234 -552	+1,012 -432
Find I cirilig cash now	-1,411	-211	1,200	Dividends paid	-697	-432 -476
				Repayment of lease obligations	-438	-374
Change in cash and cash equivalents	-1,828	2	-			
Balance of cash and cash equivalents	14,134	13,147	-986			



# Revisions to the Full-Year Forecast



#### (Ref.) Mid to Long-Term Strategy (No Change)

We are focusing on growth in our real estate information services both in Japan and internationally.

#### LIFULL HOME'S

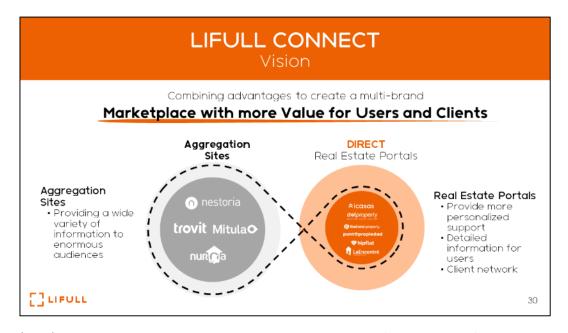
Transform our service for greater satisfaction of both users and real estate clients



(Ref) FY 2021/9 Full Year Results Presentation (Nov. 11, 2021) Page 23

#### LIFULL CONNECT

Create the best marketplace based on the characteristics of each region



(Ref) FY 2021/9 Full Year Results Presentation (Nov. 11, 2021) Page 30



#### Strategy for FY 2022/9 (No Change)

We are focusing our investments to accelerate the transformation of LIFULL HOME'S.

#### Focus Growth Investments in LIFULL HOME'S

#### **SERVICE**

System-Related Costs (YoY)

Approx. +17%

#### Service Development

Increases primarily in system fees and outsourcing costs

#### **PROMOTION**

**Advertising Spending YoY** 

Approx. +14%

#### **Brand Awareness**

Proactive promotion of new services and features to **raise brand recognition** 

#### **PEOPLE**

Personnel (YoY)

Approx. +13%

#### Hiring

Focusing hiring on engineers to develop the services for our transformation

#### Focus on

#### LIFULL HOME'S

Making finding the right home even easier for everyone





#### **Purpose**







Based on the results of the previous fiscal year and forecast. Personnel costs exclude employee bonuses

#### LIFULL HOME'S Business Environment in Japan

Originally we expected a positive turn in real estate advertising as the economy gradually recovered. However, we have made conservative revisions to our Earnings Forecast due to sluggish recovery of the market and revisions to our partnerships.

#### Rental

#### **Market-Based**

Less people moving in Japan due to less work-related relocation and more students attending university classes online

Changes in the Market

(Jan. - Mar. YoY)

Internal Migrants Rental Leases

-3.2%

-14.5%

#### Internal

Reviewing and adjusting partner sites of LIFULL HOME'S

Sources: Statistics Bureau of Japan (*Report on Internal Migration in Japan Derived from the Basic Resident Registration*)

Real Estate Information Network for East Japan

#### Sale

Jan – Mar. (Greater Tokyo Area, YoY)

Slight recovery as

economic activities restart



Continued increase due to delayed imports and higher material costs



Available Units +3.2% +4.9%

Sale Price

+8.3% +7.6%

**Transactions** 

**-17.6% -25.8%** 

Source: Real Estate Information Network for East Japan (Market Watch)

Less inquiries due to delayed market recovery Conservative revisions made to the Earnings Forecast

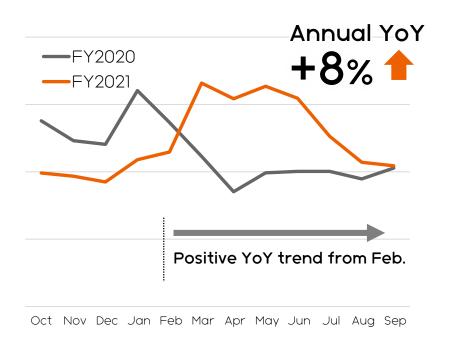


#### LIFULL CONNECT International Business Environment

AdSense revenue has continued in a downward trend from the beginning of the fiscal year and the conflict in the Ukraine and other factors are affecting the real estate advertising market. The current situation has become increasingly unpredictable, so we have made conservative revisions to our forecast.

#### Reasoning for Reduction of Revenue

Recovery of AdSense Revenue Up to the Previous Fiscal Year (Image of trend in local currency)



Our original forecast was based on the assumption of similar growth to the previous fiscal year

AdSense Revenue Up to FY 2022/9 2Q

YoY **-33%** ◀

Maintaining focus on revenue from Premium Advertisements

Unpredictability of the Current Situation

- Delayed global economic recovery from COVID-19
- Effects of the conflict in the Ukraine on the real estate advertising market in Europe

Conservative revisions to the Earnings Forecast



#### Revised Forecast for FY 2022/9 IFRS

We have made conservative revisions to our full-year forecast due to delayed recovery of the real estate market. However, we will continue with our growth investments while monitoring the current situation.

Condensed Statemants of Income and Loss								
Unit: Millions of yen	FY2022 OctSep. [Original Full-Year Forecast]	FY2022 OctSep. [Revised Full-Year Forecast]	Change	Change %				
Revenue	39,000	36,000	-3,000	-7.7%				
Cost of revenue	4,512	4,569	+57	+1.3%				
SG&A (excl. depreciation)	32,797	31,280	-1,517	-4.6%				
Personnel expenses	9,844	9,775	-69	-0.7%				
Advertising expenses	13,863	12,794	-1,069	-7.7%				
Operating expenses	702	588	-114	-16.2%				
Other	8,387	8,123	-264	-3.1%				
Other revenues and expenses	9	250	+241	+2677.8%				
Operating income	1,700	400	-1,300	-76.5%				
Operating income margin	4.4%	1.1%	-3.3pt	-				
Net profit*	700	-100	-800	-114.3%				

Revenue by Segment										
	FY2022 OctSep.			Change						
Unit: Millions of yen	[Actual]	[Full-year forecast]		%						
Revenue	39,000	36,000	-3,000	-7.7%						
<b>HOME'S Service</b>	27,832	25,938	-1,894	-6.8%						
Overseas	8,192	7,192	-1,000	-12.2%						
Others	2,974	2,869	-105	-3.5%						

Exchange Rate Estimation: EUR 1 = JPY 130



<sup>\*</sup> Net Profit: Profit attributable to owners of the parent

#### **Considerations for Growth Investments**

We will continue to move forward with our investment plans despite our conservative revisions to the Earnings Forecast. In the coming fiscal year, we will review the results and make decisions for future progress.

#### FY 2022/9

After FY 2023/9

Despite revisions to the Earnings Forecast, we have been making progress on our focused, long-term investment plans, and

> we will move forward with our investment strategy

Holistic monitoring of

Results of Investments



Business Environment, etc.

## Make decisions for future progress





#### LIFULL HOME'S

Becoming a Super Hyper Assistant –







#### **SUPER HYPER ASSISTANT** Overview and Progress on our New Services

Focusing around the three pillars of Richer Listings, Search Assistance and Personal Support, we are working to improve user satisfaction and lead quality.

Creating new, more powerful services and features to help everyone find the right home



#### SUPER HYPER ASSISTANT

(Sample Features)

#### **Richer Listings**



**Property Data** 

Detailed Area Information



Oct., 2021 **3D Floor Plans** 

#### Search Assistance



Feb., 2021

New Property Notifications via LINE



Jan., 2022

Nice-to-Have Searches

#### Mar., 2021

Search by "Would-Like" Criteria or based on your current home

#### Personal Support



Online Viewing and Paperwork Tool LIFULL HOME'S LIVE



Strengthening
Sumai No Madoguchi
Consultation Services

Feb., 2022

Al Homes-kun Beta More Details on P 19

Foundation

NEW

Feb., 2022

Enhanced Log-In Page More Details on P 18



#### SUPER HYPER ASSISTANT Features Updated Log-In

We have updated the way users can register on LIFULL HOME'S and increased user accounts.

#### Updated Log-In Screen

Paving the way for a more personalized experience

#### Purpose

Simplify registration from the user perspective and increase registered users

#### Point 1

#### Point 2

More Intuitive Design

#### More Ways to Register

Users can now register Re-organized log-in with their Google, LINE options without focus or Rakuten ID or e-mail on Rakuten IDs address

Considerable increase in new registrations

#### BEFORE



#### **AFTER**





#### SUPER HYPER ASSISTANT Features Cutting-Edge AI Technology

Our internal AI Strategy Department has utilized the latest technology for personal support for users to help them organize their preferences and find the right place to live 24/7.



Al Home Recommendation System

#### Al Homes-kun BETA

Released Feb 10, 2022



(In Japanese)

AI Homes-kun BETA



https://www.homes.co.jp/ai-homeskun

Currently only available for smartphones with plans to extend service to desktops soon

#### How does it work?



Answer 9 simple questions via chat

Organize search criteria



3 Properties displayed based on your answers

Contact a real estate agent after finding the right home



2 Automatically create your home-seeker profile

User preferences are displayed from 5 different perspectives

#### **Planned Upgrades**

More natural chat experience

More precise area recommendations

Desktop support



#### **SUPER HYPER ASSISTANT** Support Through Detailed Property-Related Contents

We also expanding detailed property-related content to help everyone find the right home for their lifestyle online.

#### Data for Each Individual User



Property Details

Related Reference Information

#### Offering richer details to give a clearer idea of properties

#### Helpful Information When Searching for a New Home



#### UPDATE

#### **Enhanced Flood Maps**

Check areas you are considering for your new home for flood risks while you search



#### UPDATE

2022 Ranking of Popular Cities to Live



https://www.homes.co.jp/cont/s\_ranking/shutoken/

**1 Honatsugi** 2 Omiya

3 Kashiwa

Osaka Area

https://www.homes.co.jp/cont/s\_ranking/kinki/



#### **NEW**

#### Stations with Large Apartments for Lower Rent

We are also creating new content according to developing needs for the new normal

https://www.homes.co.jp/cont/press/report/report\_00243/



#### Promotion New Creative for Commercials and Expansion of Broadcast Area

Part of our strategy of becoming a Super Hyper Assistant is the individuality in searches on LIFULL HOME'S. To reach more users, we have extended the broadcast period and area of our commercials and created more online videos and audio content.

#### TV Commercials

Broadcasting our

#### New Commercials

from Jan. 14, 2022







#### **Regional Expansion**

Niigata, Ehime, Nagasaki, Kumamoto, Kagoshima, Okinawa

#### RESULT

More inquiries from newly added areas

#### CONCEPT

#### Heaps of Homes-kuns

A studio full of Homes-kuns, image character of LIFULL, **help each individual user find the right home** 

Continuing broadcasts to drive brand recognition after April

#### **Promotions in Other Media**



Online Videos



International-Friendly Ver.

LGBTQ-Friendly Ver.

Different searches for different people video series





**Audio Ads** 



#### External Recognition of our Efforts to Boost User Satisfaction

The updates to our features and services to improve user satisfaction are gaining attention, and LIFULL HOME'S has been named number one in four different rankings.

**Rental Properties** 



PC

Smartphone



Sale Properties



Smartphone



Home Appraisals



**Overall Quality** 



Categories

Usability
Information & Content
Useful Features & Services

Information & Content Useful Features & Services Most On-site Appraisals Lowest Cancellation Rate

Gomez Rental Property Site Ranking https://lifull.com/news/23130/

Gomez Rental Property Smartphone Site Ranking https://lifull.com/news/22800/ Gomez Sale Property Smartphone Site Ranking https://lifull.com/news/22870/ One-Stop Appraisal Site On-Site Appraisal Ranking 2021 https://lifull.com/news/22910/

(Articles in Japanese)

Always working to make finding a new home even easier





#### LIFULL CONNECT





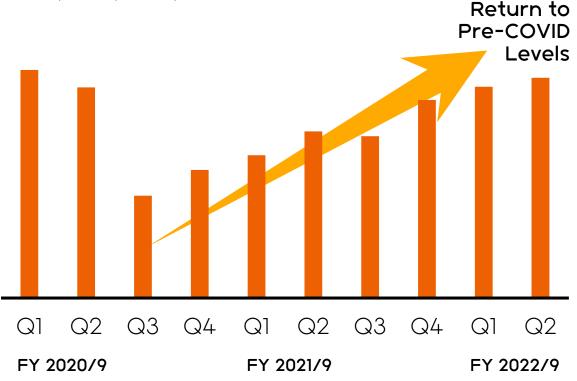


#### Market Recovery in the Overseas Segment

Steady recovery in revenue and clients from the aggregation business. New revenue gains in Latin America from the acquisition of the portal network Properati.

#### **Aggregation Sites**

Revenue Trend for Premium Advertisements (Trovit, Mitula, Nuroa, Nestoria)



#### **Real Estate Unit**



Approx.

40%
Revenue
Growth

in real estate portals in Latin America and Southeast Asia

(Jan. - Mar. YoY)



#### **Accelerated Growth in Latin America**

Significant growth in clients in the region, and value added by the migration of our full client base to Proppit.

# Real Estate Clients in Latin America Dec. 2021 Mar. 2022 Growth in the number of clients in Latin America primarily driven by the acquisition of Properati



(See the next page for more details on Proppit)

Properati clients are all able to **list across the LIFULL CONNECT Network**(Paid Listings)





#### Improvement and Expansion of Proppit

We have improved the performance, reach and convenience of Proppit for our clients with updates to the system and apps for iPhone and Android.

#### **UPDATE**

Improved information displayed for properties Increasing leads per visit by

FY 2022/9 Q2 vs. Q1

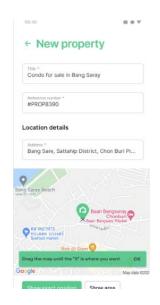
- 2 Launched new tools for real estate developers Possible to list projects and extending developers' impact across the network
- Released iPhone and Android Apps
  1/3 of clients downloaded within days of release

Released Feb. 2022

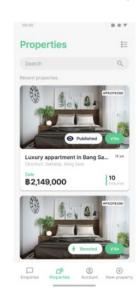
Management Tool for Real Estate Professionals



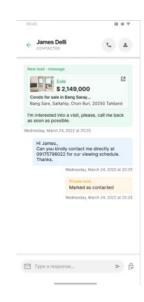
Images of the Smartphone Apps







Listed Properties



User Contact Management



(See Page 42 for more information on Proppit.)

#### Expanding Our Real Estate Product Offering Acquisition of Wasi

At the start of May, we acquired the Colombian CRM, Wasi, as part of our strategy to invest directly in companies adding value to real estate professionals.

## Expansion of the LIFULL CONNECT Network

Acquisition of Latin American CRM for Real Estate Professionals



#### **Company Overview**

https://wasi.co/

Service Launch 2012 (Company founded in 2016)

**Headquarters** Colombia

Service Development and operation of

real estate CRM software

**Employees** 27 (Tech, Sales, Marketing)

**Sales Revenue** US\$0.8 mil. (JPY 92 mil.) (FY 2021/12)

YoY + 39.4%

Founding entrepreneurs to remain at the helm to drive further growth



#### Expanding Our Real Estate Product Offering Acquisition of Wasi

With the acquisition of Wasi, which offers a full-service CRM with in-house development and support, LIFULL CONNECT has expanding its support services for real estate professionals.

#### Technology

Integration with

50+ Portals & SNS Platforms

Including LIFULL CONNECT Services









#### Technological Support for Real Estate Professionals

Example Features

**Property Listing Management** 

Website Tool

Deal Management

**Communication Tools** 



Largest

**B2B Multi-Listing Service** 

in Latin America

#### **Client Network**

Active in

20 + Countries

Focused in Latin America
(Spanish-speaking countries)

Clients **4,500+** 

Specialized Customer Service Team for **High Retention Rates** 





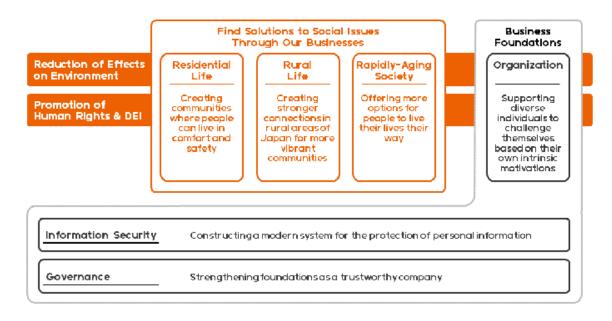
# Other LIFULL GROUP Initiatives



#### Strengthening our Sustainability Management

Based on our Sustainability Policy, we have set eight sustainability goals and selected a number of focus issues from potential topics.





We are working toward

### more sustainable corporate value through our Sustainability Goals

Refer to our Investor Information Site for more details

https://ir.lifull.com/en/sustainability/



#### Other Initiatives External Recognition

We were recognized for our branding initiatives after changing our name to LIFULL in 2017. We were also recognized for our employee engagement thanks to our efforts to motivate employees since our founding.

#### BRANDING



Highest Recognition

#### Best of the Best Award









#### **ENGAGEMENT**

## Link and Motivation Group Best Motivation Company Award 2022

Mid-Sized / Growth Company Category

#### 5<sup>th</sup> Place

 $-\!\!-\!\!-$  Previous Awards  $-\!\!\!-\!\!\!-$ 

20212018

2017

Press Release <a href="https://lifull.com/news/22430/">https://lifull.com/news/22430/</a>

(in Japanese)



https://www.motivation-cloud.com/lp/bmcaward?\_bdld=3Se7sA.o025c32



# [] LIFULL

Make Every LIFE FULL

### Appendices



#### Corporate Information (as of March 31, 2022)

Company LIFULL Co., Ltd.

Stock code 2120 (TSE Prime)

Representative Takashi Inoue, President and CEO

History Mar. 12, 1997 Established

Oct. 2006 Listed in TSE, Mother's Section

Mar. 2010 Listed on TSE 1st Section Apr. 2022 Transition to TSE Prime

Capital JPY 9,716 mil.

Stock issues 134,239,870 shares (incl. 2,458,270 shares of treasury stock)

Consol. number of 1,548 (incl. 178 temporary and 436 overseas)

employees

Major shareholder LIFULL Directors, Rakuten Group, Inc. (18.1%)

Main subsidiaries LIFULL CONNECT, S.L.U. (100%)

(stake) LIFULL Marketing Partners (100%)







#### LIFULL HOME'S



#### LIFULL HOME'S Real Estate and Housing Information Site

https://www.homes.co.jp/

- One of the largest real estate listing sites in Japan.
- Apart from property listings, LIFULL HOME'S also features an in-house Quality Screening Team to ensure the reliability of listing information.
- Constantly evolving, the site has been optimized for smart devices to provide the best possible search experience for users.



- Search by city, train line, station or time to destination
- Filters including "No Deposit," "Pets Allowed"
- Select and compare multiple properties
- To-do lists, new property notifications and other extensive support services







Agents/ Brokers

Property
Information

Real Estate







## **Primary Group Companies**

(Listed according to date of founding / acquisition)

LIFULL Marketing Partners Co., Ltd.	Internet marketing for real estate and related business operators
LIFULL senior Co., Ltd.	<ul> <li>Operation of one of the largest search engines for nursing homes and senior housing in Japan, LIFULL Nursing Care</li> <li>Operation of the search site "Minna no ihinseri" for companies which organize the possessions of the deceased</li> </ul>
LIFULL SPACE Co., Ltd.	<ul> <li>Operation of one of the largest search engines for storage space in Japan, LIFULL Trunk Room</li> <li>Operation of a search site for rental meeting rooms and other spaces, LIFULL Rental Space</li> </ul>
LIFULL bizas Co., Ltd.	<ul> <li>Contractor for clerical work and other back-office operations</li> <li>Contractor for call center operations</li> </ul>
LIFULL Investment Co., Ltd.	<ul> <li>Operation of the crowdfunding platforms, LIFULL Investment</li> <li>Operation of the LIFULL Regional Revitalization Fund</li> </ul>
LIFULL Tech Vietnam Co., Ltd.	Offshore, lab-type, software and application development as well as creative production
Rakuten LIFULL STAY, Inc. <sup>1,2</sup>	Operation of vacation rental platforms
LIFULL CONNECT, S.L.U.	Operation of aggregation sites for real estate, job listings, used vehicles and fashion aggregation sites as well as portals
LIFULL ArchiTech Co., Ltd.	Research and development on construction and living environments; management of patents
Kenbiya Co., Ltd.	Operation of the real estate investment site Kenbiya
LIFULL Leadership Co., Ltd.	Employee training consultant: Designing and providing training courses for leadership development and management skills



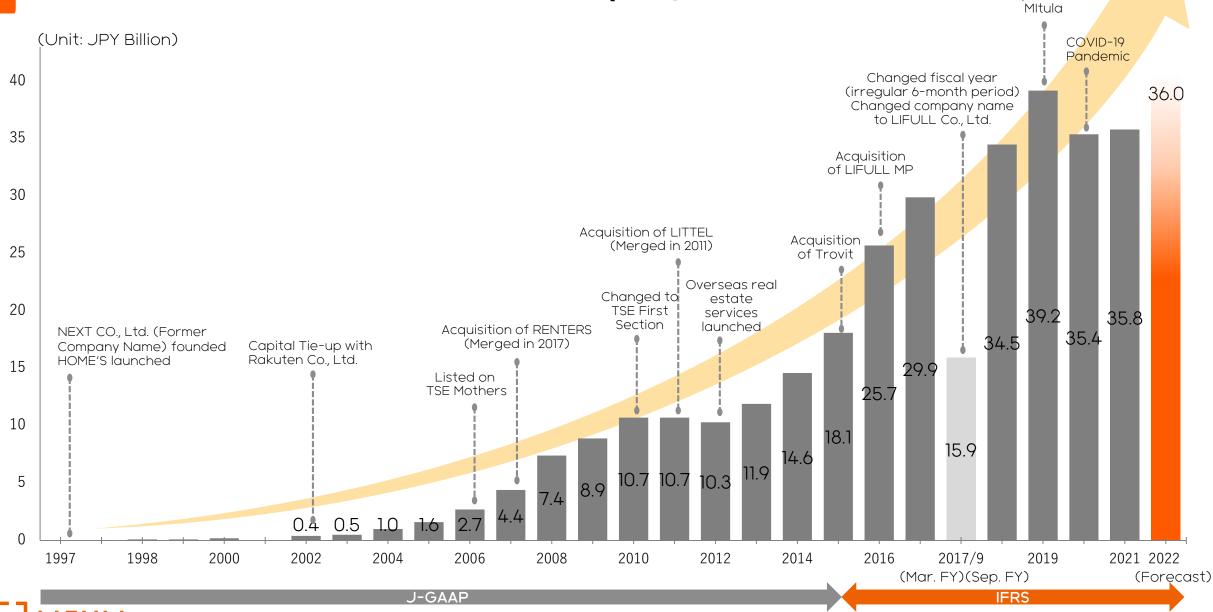
<sup>1</sup> Affiliated company accounted for by the equity-method

# **Segments and Primary Services**

Segments	Main services
HOME'S Services	LIFULL HOME'S  AD Master (former Renter's Net)  NabiSTAR  Advertising & Consulting Agency (LIFULL Marketing Partners Co., Ltd.)  Kenbiya (Kenbiya Co., Ltd.)
Overseas	Trovit (LIFULL CONNECT) Mitula (LIFULL CONNECT) Nestoria (LIFULL CONNECT) RESEM (LIFULL CONNECT) Dot Property (LIFULL CONNECT) App Development (LIFULL Tech Vietnam) Other subsidiary services of LIFULL CONNECT
Other Businesses	LIFULL Kaigo (Nursing Care) (LIFULL senior Co., Ltd.) LIFULL Trunk Room (LIFULL SPACE Co., Ltd.) Regional Revitalization Business Financing Business (LIFULL Investment Co., Ltd.) Regional Revitalization Fund (LIFULL Investment Co., Ltd.) Other LIFULL subsidiaries and new services









Acquisition of

## FY 2022 /9 Forecast and Progress IFRS

Progress toward the forecast revised on May 11, 2020 (Details on Page 14)

#### Condensed Statements of Income and Loss

	FY2022 OctSep.	FY2022 Q2 OctMar.	Progress
Unit: JPY mil.	[Full-Year Forecast]	[Actual]	o g. coo
Revenue	36,000	18,040	50.1%
Cost of revenue	4,569	2,013	44.1%
SG&A	31,280	15,591	49.8%
Personnel expenses	9,775	4,688	48.0%
Advertising expenses	12,794	6,648	52.0%
Operating expenses	588	242	41.2%
Other	8,123	4,011	49.4%
Other revenues and expenses	250	87	34.8%
Operating income	400	522	130.5%
Operating income margin	1.1%	2.9%	-
Net profit*	▲100	185	-

#### Revenue by Service

	evenue by o	on vide	
	FY2022 OctSep.	FY2022 Q2 OctMar.	Progress
Unit: JPY mil.	[Full-year forecast]	[Actual]	3
Revenue	36,000	18,040	50.1%
<b>HOME'S Services</b>	25,938	13,224	51.0%
Overseas	7,192	3,550	49.4%
Others	2,869	1,266	44.1%

Exchange Rate Estimation: EUR 1 = JPY 130 (Beginning of the FY: EUR 1 = JPY 128)



<sup>\*</sup> Net Profit: Profit attributable to owners of the parent

## Consolidated Statements of Profit and Loss Quarterly

1 1 14		FY2	2018			FY2	019			FY	2020			FY	FY2022				
Unit : J	JPY mil	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
Revenue		8,128	9,541	8,345	8,549	8,391	11,208	9,753	9,944	9,202	9,983	7,706	8,510	8,271	9,581	9,072	8,931	8,510	9,530
HOME'S Ser	rvices	6,742	8,062	6,833	6,963	6,860	8,404	7,060	7,330	6,763	7,543	6,176	6,652	6,346	7,260	6,550	6,535	6,139	7,085
Overseas		883	935	983	1,058	986	2,315	2,213	2,165	2,006	1,892	1,101	1,378	1,440	1,766	1,974	1,837	1,787	1,762
Other Businesses		502	542	528	527	544	488	479	448	432	547	429	479	484	554	547	558	583	682
Cost of revenue		928	946	996	1,006	1,048	1,258	1,035	1,217	1,116	1,157	869	953	945	1,056	890	1,058	947	1,066
SG&A		6,136	7,253	6,212	6,818	6,139	9,526	7,062	7,985	7,031	7,390	5,651	6,940	6,467	7,426	7,464	7,240	7,010	8,580
Personnel ex	xpenses	1,962	1,783	1,963	2,082	1,969	2,087	2,217	2,428	2,535	1,590	2,048	2,785	2,345	2,001	2,315	2,242	2,203	2,485
Advertising e	expenses	2,426	3,657	2,431	2,869	2,347	4,882	2,790	3,252	2,559	3,882	1,884	2,160	2,155	3,585	3,170	2,940	2,731	3,916
Operating ex	kpenses	236	267	209	229	190	204	240	290	170	123	64	106	96	87	100	116	121	120
Depreciation/a	amortization cost	274	266	263	263	259	304	308	303	490	515	486	525	524	487	474	474	459	468
Other SG&A	<b>\</b>	1,236	1,279	1,344	1,374	1,372	2,047	1,505	1,710	1,274	1,278	1,167	1,363	1,345	1,263	1,403	1,466	1,494	1,589
Other revenues	and expenses	71	18	6	-44	425	-332	9	59	-9	-41	62	-1,817	-83	-85	-28	-9,752	36	50
Operating incom	ne	1,134	1,358	1,142	679	1,629	90	1,664	800	1,044	1,393	1,248	-1,201	775	1,011	688	-9,120	588	-66
Operating inco	ome margin	14.0%	14.2%	13.7%	7.9%	19.4%	0.8%	17.1%	8.1%	11.3%	14.0%	16.2%	-14.1%	9.4%	10.6%	7.6%	-102.1%	6.9%	-0.7%
Net profit*		591	980	702	585	1,003	-41	1,073	370	527	949	846	-1,161	387	639	449	-7,378	365	-179

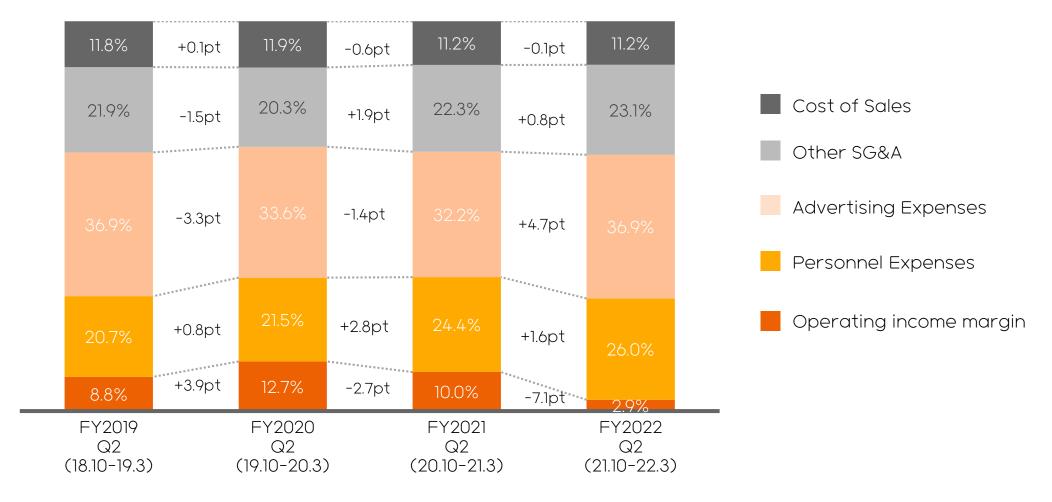
<sup>1)</sup> Net income = Net income attributable to owners of the parent

<sup>2)</sup> As the provisional accounting measures for corporate mergers have been defined for FY 2020/9, these provisional accounting measures have been applied to all related values.



#### **Expense-to-Revenue Ratio IFRS**

Growth investments primarily for the transformation of LIFULL HOME'S resulting in increase in advertising. Increase in personnel expenses primarily due to capitalization of software development costs in the previous fiscal year (LIFULL CONNECT) and increased headcount from the acquisition of Properati.



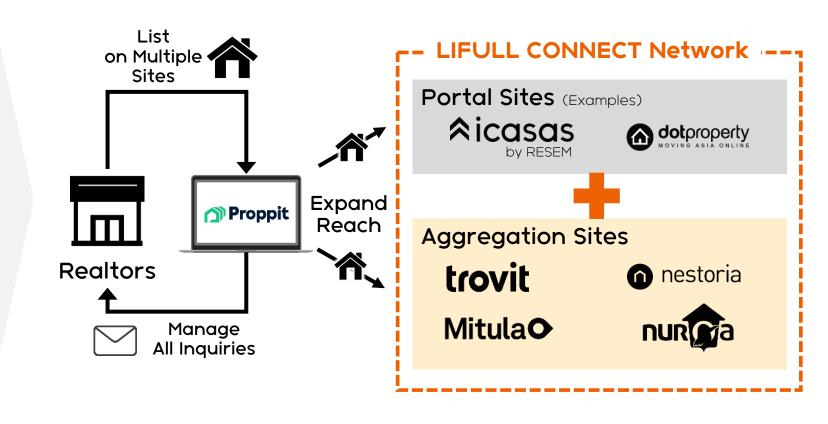


## (Ref.) About "Proppit" One Tool with the Reach of Multiple Sites

Using Proppit, a management tool for realtors in our key regions of Latin America and Southeast Asia, realtors are able to list across LIFULL CONNECT's exclusive and highly-qualified audience and manage inquiries in one place.

### **Traditional Listings** List on One Site **Portal Site** by RESEM Receive **Inquiries** Receive **Inquiries** Realtors **Portal Site dot**property List on One Site

#### Listing via Proppit

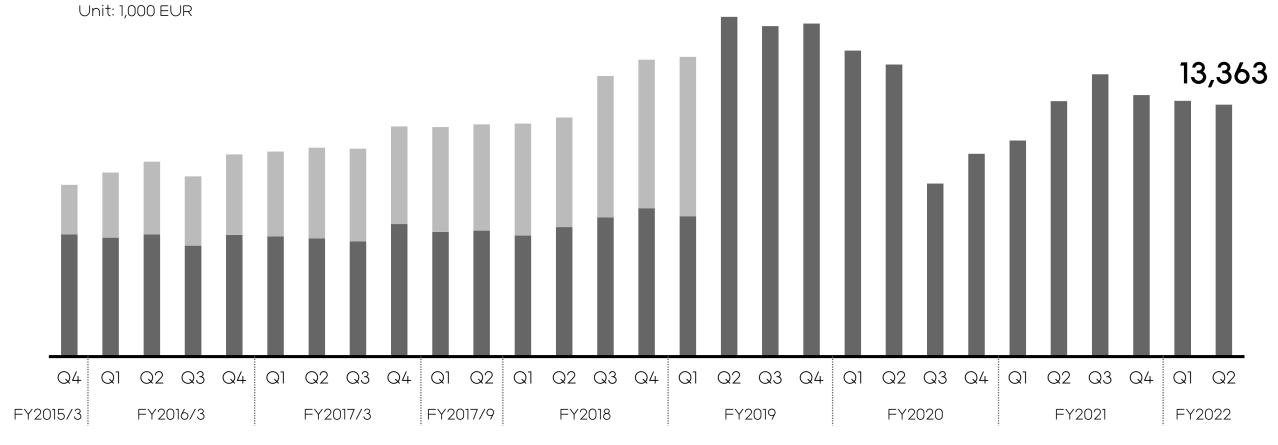




#### **Quarterly Results LIFULL CONNECT**

Revenue growth primarily due to recovery of premium advertisements on aggregation sites and the acquisition of Properati

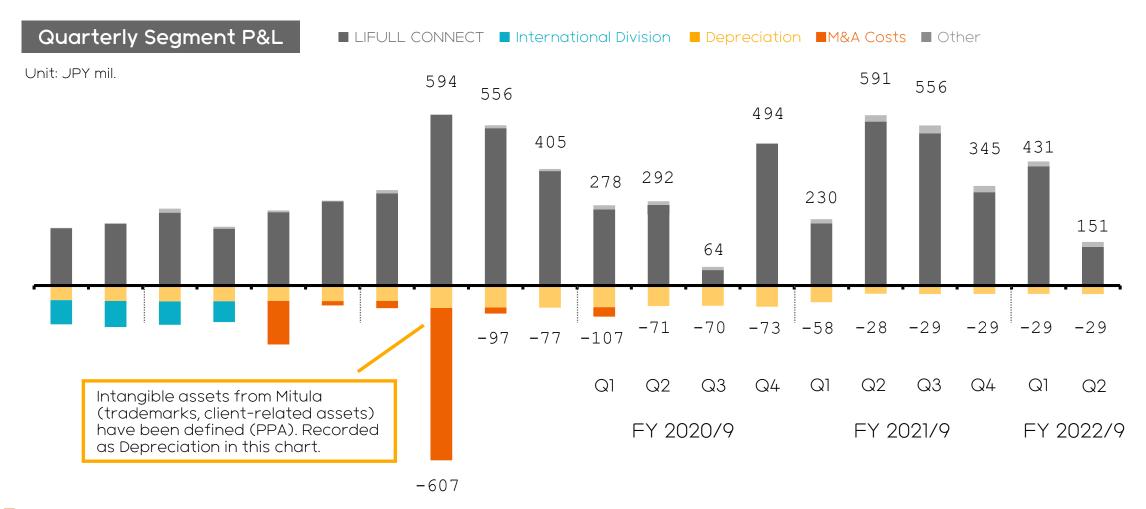
Results from LIFULL CONNECT\* in EUR (■ Pre-consolidation results of Mitula Group)





### Overseas Segment Results Segment Profit and Loss (Quarterly Trend)

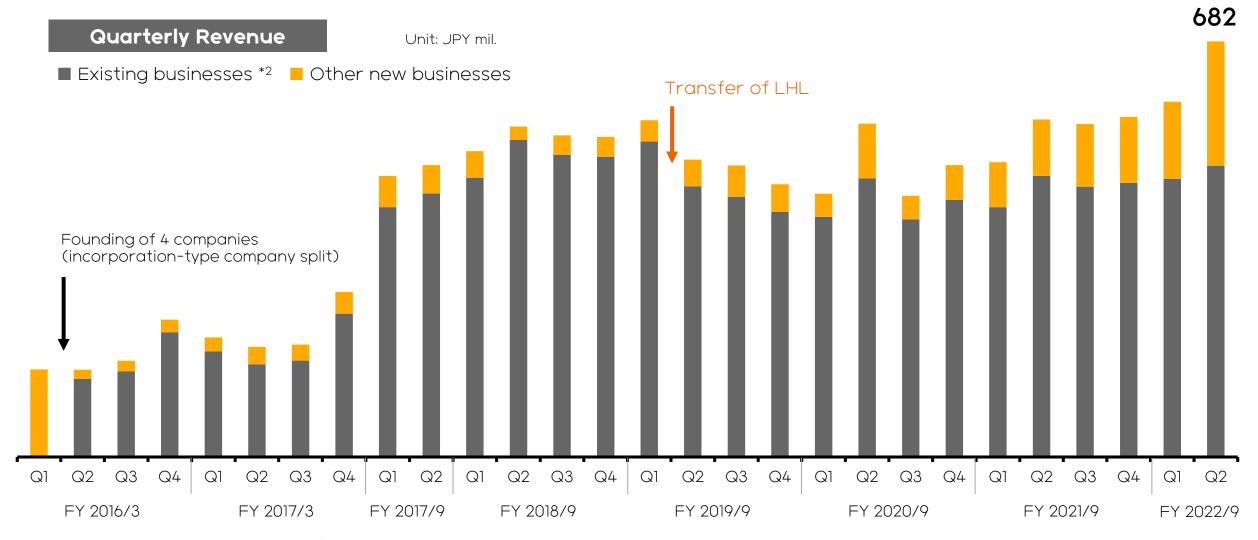
Despite the ever-changing situation due to the on-going pandemic, we continuing to secure profits while making investments to make ourselves even more competitive.





#### Other Businesses Segment Sales Revenue (Quarterly)

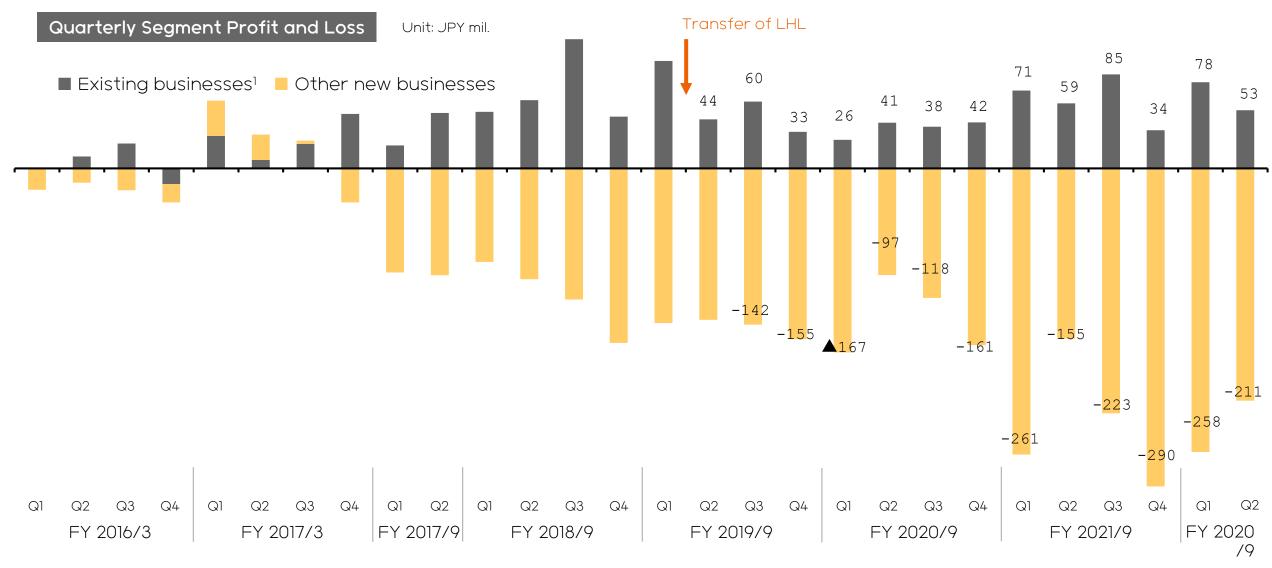
Existing businesses driving revenue growth.





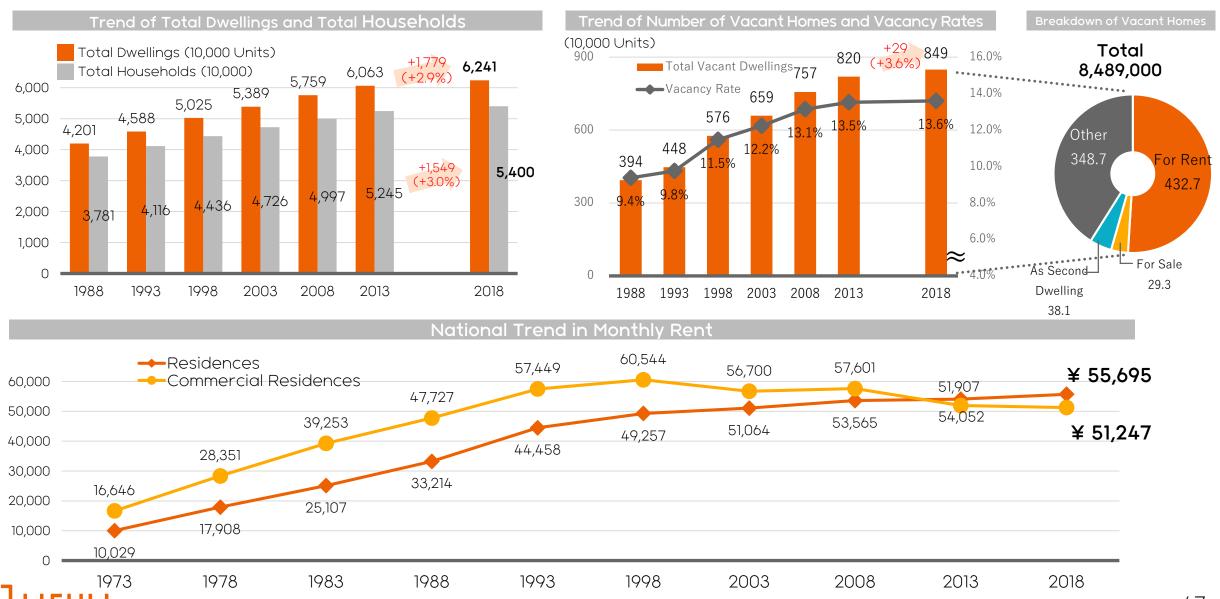


#### Other Businesses Segment Profit and Loss (Quarterly)





#### (Ref.) Base Results of the 2018 Housing and Land Survey (Statistics Bureau of Japan)



### (Ref.) External Market Data Monthly

		Annual			2020									2021												2022		
		2019 (Jan-Dec)	2020 (Jan-Dec)	2021 (Jan-Dec)	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
(1) Number of	Capital Region	31,238	27,228	33,636	686	393	1,543	2,083	1,669	2,477	3,358	2,790	7,362	1,325	2,243	3,103	2,089	2,578	1,939	1,952	1,940	<sup>∆</sup> 2,311	2,055	5,452	6,649	1,128	2,287	2,492
Apartments	YoY	-15.9%	-12.8%	23.5%	-51.7%	-82.2%	-31.7%	7.8%	-8.2%	5.0%	67.3%	-15.3%	15.2%	7.1%	50.7%	44.9%	204.5%	556.0%	25.7%	-6.3%	16.2%	6.7%	-38.8%	95.4%	-9.7%	-14.9%	2.0%	-19.7%
for Sale	Kinki	18,042	15,195	18,951	494	214	1,407	921	1,617	1,228	1,415	1,610	3,105	695	1,718	1,815	1,093	1,321	1,731	1,950	1,050	<sup>△</sup> 1,210	1,457	2,099	2,812	792	1,378	1,267
TOT SUITE	YoY	-13.9%	-15.8%	24.7%	-42.0%	-84.6%	-6.2%	-48.5%	20.6%	-12.7%	11.3%	7.9%	-3.9%	11.9%	66.0%	18.8%	121.3%	517.3%	23.0%	111.7%	-35.1%	1.5%	3.0%	30.4%	-9.4%	14.0%	-19.8%	-30.2%
	Capital Region	6,083	6,083	6,260	6,216	6,485	6,389	6,124	6,011	5,812	6,130	5,922	5,620	5,824	6,380	6,330	7,764	5,908	6,211	6,498	7,452	6,584	6,750	6,123	5,384	6,157	7,418	6,518
(2) Apartment	YoY	1.7%	1.7%	2.9%	5.4%	6.4%	7.1%	7.9%	-6.2%	-3.0%	2.3%	8.3%	-4.4%	-30.6%	-2.4%	2.8%	24.9%	-8.9%	-2.8%	6.1%	24.0%	13.3%	10.1%	3.4%	-4.2%	5.7%	16.3%	3.0%
Price Trend	Kinki	4,181	4,181	4,562	3,434	4,286	3,608	4,971	3,492	4,693	4,901	4,449	3,913	4,629	3,954	4,226	5,356	3,828	4,572	4,463	4,413	4,757	4,222	6,041	4,274	3,992	4,433	5,067
	YoY	8.1%	8.1%	9.1%	2.3%	3.2%	7.3%	4.3%	14.3%	36.1%	41.0%	26.0%	-8.0%	7.8%	17.3%	-13.8%	56.0%	-10.7%	26.7%	-9.2%	26.4%	1.4%	-13.9%	35.8%	9.2%	-13.8%	12.1%	19.9%
			2222	2224																								
		2019 (Jan-Dec)	2020 (Jan-Dec)	2021 (Jan-Dec)	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
	House for Rent	306,753	306,753	321,376	25,379	24,041	26,666	27,696	27,671	25,053	26,043	26,451	24,423	19,794	22,556	27,245	28,825	25,074	29,802	29,230	28,733	28,254	29,822	26,819	25,222	23,083	23,583	23,583
	YoY	-10.4%	-10.4%	4.8%	-14.0%	-8.1%	-13.0%	-8.8%	-5.4%	-14.8%	-11.5%	-8.1%	-11.5%	-18.0%	-0.4%	2.6%	13.6%	4.3%	11.8%	5.5%	3.8%	12.8%	14.5%	1.4%	3.3%	16.6%	4.6%	4.6%
(3) New Build	Apartment	107,884	107,884	101,292	10,723	9,292	8,422	8,352	9,377	11,970	9,908	8,049	6,149	8,775	6,779	10,392	10,776	9,444	7,024	9,117	7,968	7,251	8,436	8,239	7,091	7,071	9,727	10,618
Starts	YoY	-8.4%	-8.4%	-6.1%	2.3%	1.4%	-2.0%	-2.9%	-7.7%	-0.4%	-0.9%	0.7%	-31.3%	29.3%	-27.5%	9.4%	0.5%	1.6%	-16.6%	9.2%	-15.0%	-39.4%	-14.9%	2.4%	15.3%	-19.4%	43.5%	2.2%
(Units)	House	130,753	130,753	141,094	11,665	10,381	11,658	10,820	9,455	10,036	10,647	11,372	11,315	10,213	10,470	11,319	11,595	11,797	12,654	12,242	11,783	11,505	12,284	12,509	12,723	11,003	11,590	12,439
(Sints)	YoY	-11.4%	-11.4%	7.9%	-8.1%	-12.8%	-11.0%	-17.2%	-22.7%	-15.6%	-16.3%	-10.5%	-8.9%	-6.1%	-4.0%	-2.6%	-0.6%	13.6%	8.5%	13.1%	24.6%	14.6%	15.4%	10.0%	12.4%	7.7%	10.7%	9.9%
	Owned house	261,088	261,088	285,575	21,018	19,697	23,650	22,708	21,915	22,337	23,013	24,010	22,819	19,200	20,390	22,340	22,877	22,887	26,151	26,071	25,100	25,659	26,840	25,329	22,731	18,130	19,258	20,246
	YoY	-9.6%	-9.6%	9.4%	-17.4%	-20.7%	-16.7%	-13.6%	-8.8%	-7.0%	-6.1%	1.5%	2.4%	6.4%	4.3%	0.1%	8.8%	16.2%	10.6%	14.8%	14.5%	14.9%	16.6%	5.5%	-0.4%	-5.6%	-5.6%	-9.4%
		2019	2020 (Jan-Dec)	2021	Apr-20	Mav-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22





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#### Annual Report 2020



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