LIFULL Co., Ltd.

Full-Year Results

FY 2024/9 Q4 (October 2023 – September 2024)

November 28, 2024

We corrected the actual results in the Consolidated Financial Report for the Fiscal Year Ended September 30, 2024 (IFRS) released on November 13, 2024, and have reflected these corrections in this presentation.

Disclaimer

The opinions and projections, etc. contained herein represent the judgment of LIFULL Co., Ltd. at the time this document was prepared. Please be aware that actual results may vary considerably due to various reasons. We provide no guarantees regarding the accuracy of the information. Please keep in mind that actual performance and results may vary significantly due to changes in various factors.

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Main Points for FY 2024/9

- 1. Continued recovery in HOME'S Services
- 2. Strategic transformations planned for Overseas
- 3. Final year of the current Mid-Term Management Plan (FY 2020/9 FY 2025)

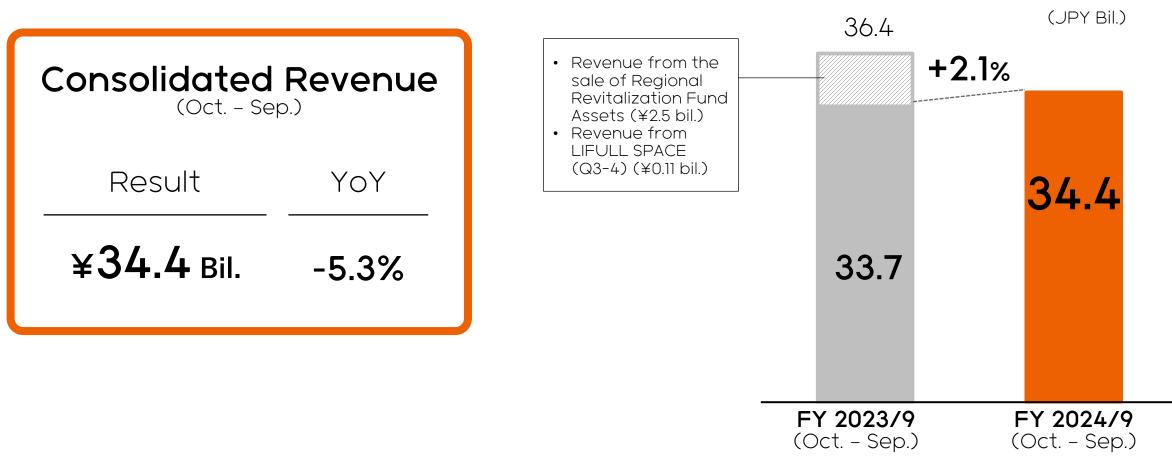
Focusing resources on domestic growth to achieve operating profit targets

- Consolidated Target: ¥5.0+ bil.
- Non-consolidated Target: ¥3.0+ bil.

FY 2024/9 Consolidated Earnings Summary

Consolidated Summary Revenue

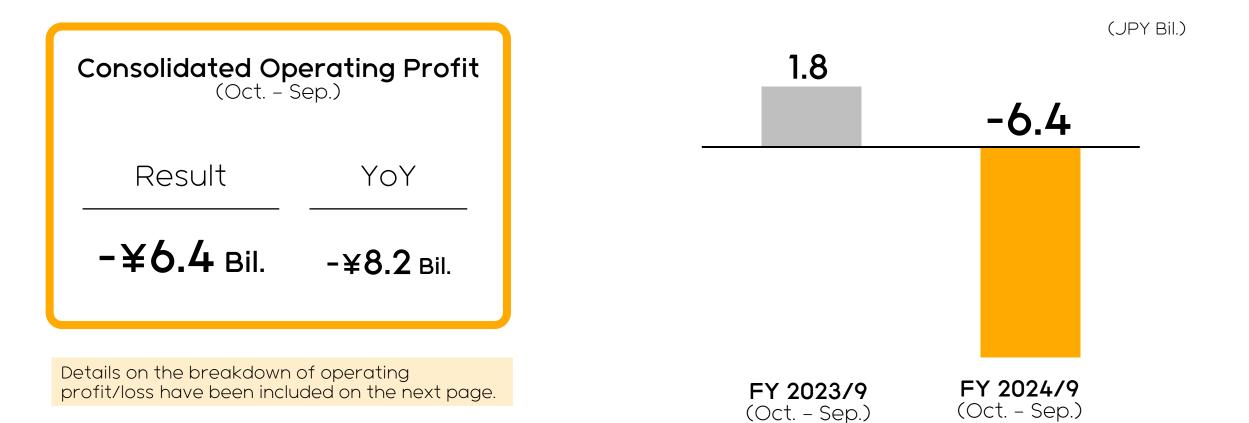
¥0.69 bil. (2.1%) growth after removing effects of one-off revenue in previous fiscal year Primarily due to growth in the domestic HOME'S Services segment



Consolidated Summary Operating Profit

IFULL.

Operating loss of ¥6.4 bil. primarily due to an impairment loss of approx. ¥7.0 bil.

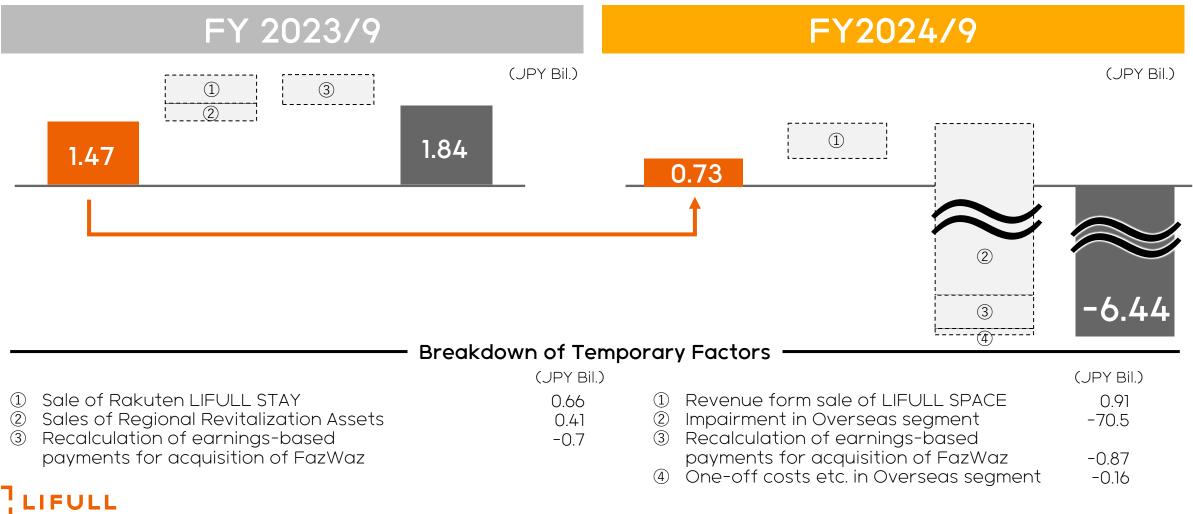


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Consolidated Summary Operating Profit

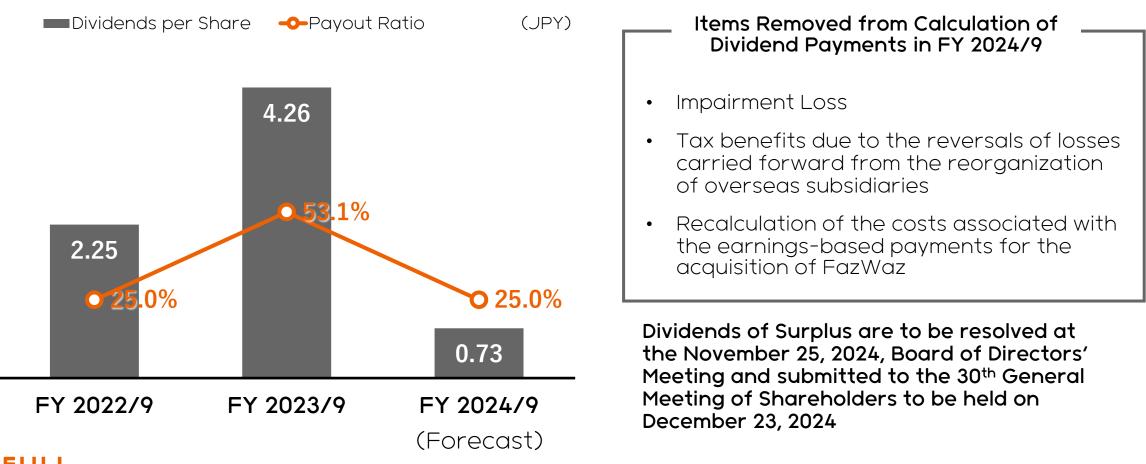
There were a number of one-off changes in the current and previous fiscal years, but if these factors are excluded, operating profit would have decreased by ¥0.74 bil.

Adjusted ProfitOne-off FactorsActual Results



Shareholder Returns (No Changes to Policy)

We set the payout ratio of 25.0% in FY 2018/9 and have taken outstanding circumstances into consideration



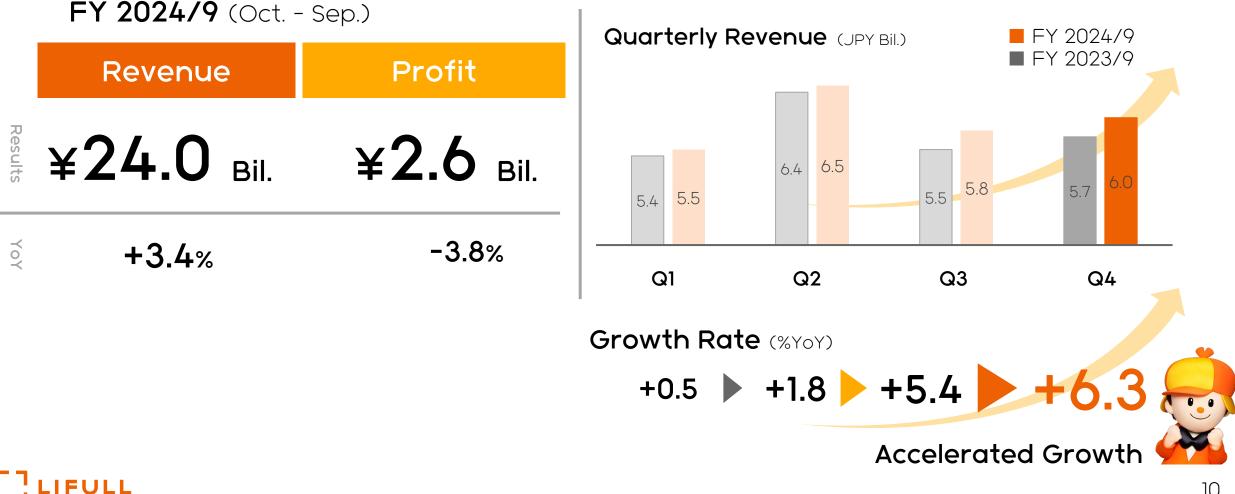
Results by Segment HOME'S Services

Main Points in the HOME'S Services Segment

- 1. Increased revenue (YoY +3.4%) from accelerated growth
- 2. Growth in inquiries to our clients as a result of strategic initiatives
- 3. Proactive investments for growth in revenue and profit during FY 2025/9

HOME'S Services FY 2024/9 Results Overview

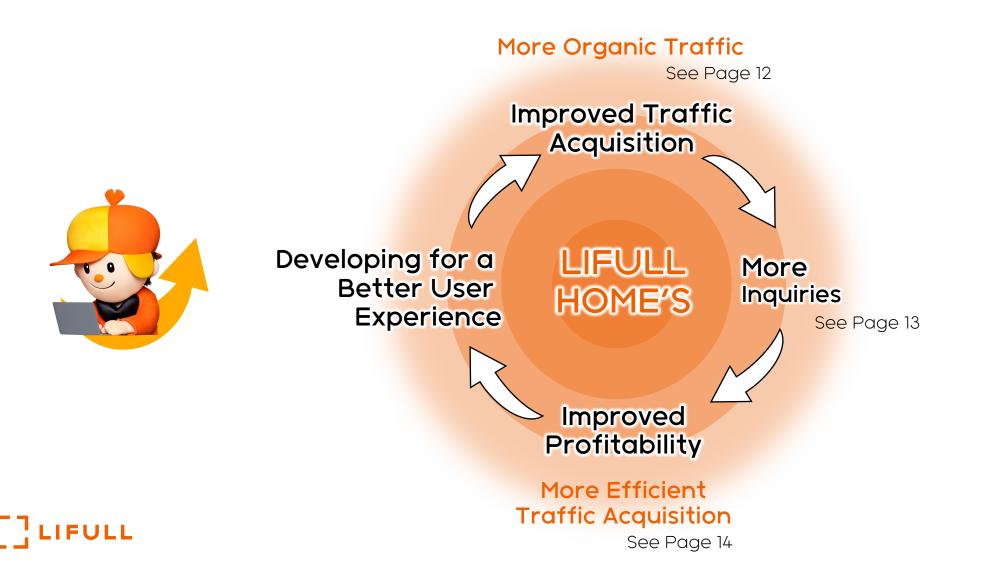
Increase in revenue (+3.4% YoY) with accelerated growth over the year Profit decreased due to proactive investments for revenue and profit growth in FY 2025/9.



HOME'S Services Results of FY 2024/9

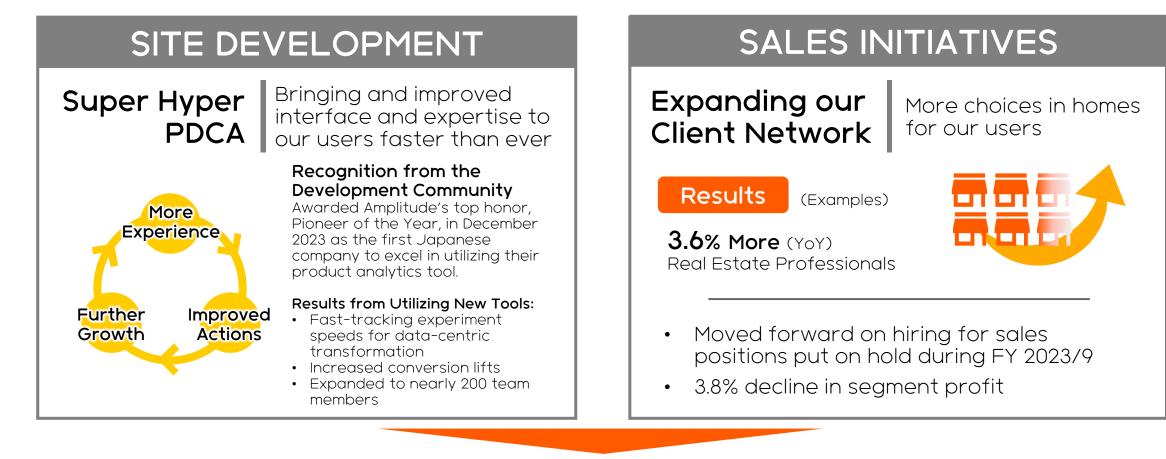
Growth in organic traffic resulting from our strategic initiatives throughout the year. Our operations have become more profitable due to sales initiatives and optimization of advertising spend.

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HOME'S Services Actions Taken During FY 2024/9

We are providing more value every day with continuous improvements and updates to our website while increasing our clients with stronger sales initiatives.



Driving Organic Traffic Growth

HOME'S Services More Inquiries

We have further boosted the incoming volume of inquiries to real estate professionals via LIFULL HOME'S and Kenbiya through our efforts throughout the year.





Additionally, more inquiries via Investment **Kenbiya** Real Estate Site <u>https://www.kenbiya.com/</u>



- More real estate professionals and listings from enhanced sales initiatives
 - Cross-selling of related products

HOME'S Services More Efficient Advertising for Improved Profitability

We are constantly evolving our marketing mix to both drive traffic growth and improvement in the overall profitability of LIFULL HOME'S.



Results by Segment Overseas

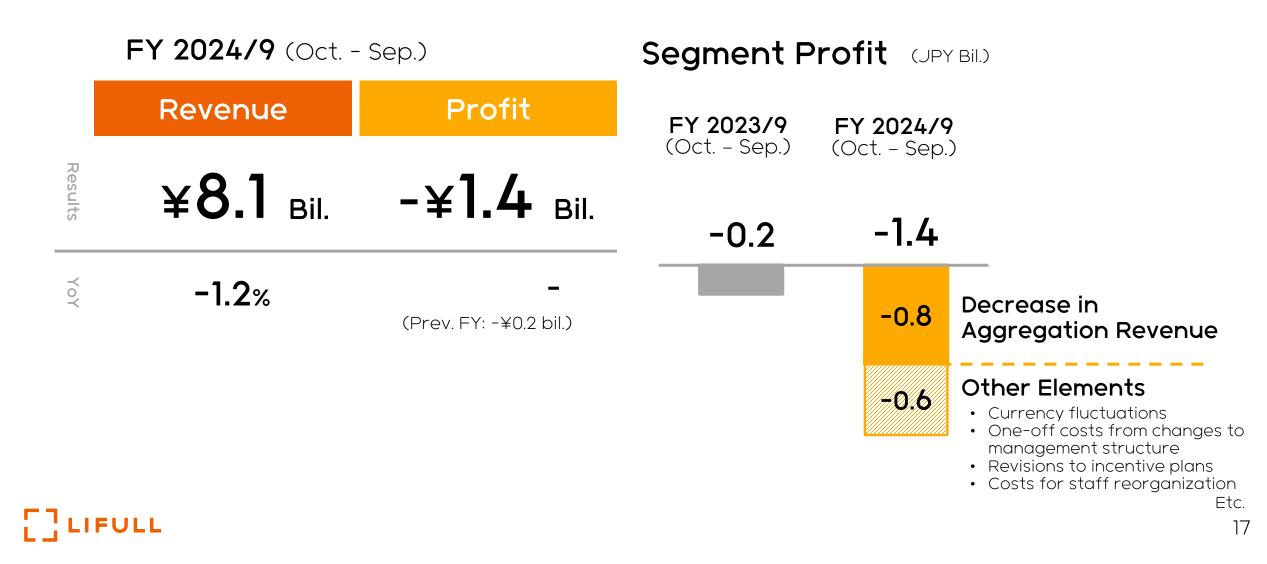
1. Impact of performance of aggregation sites

2. Impairment loss for FY 2024/9 (¥7.0 bil.)

3. New course of strategic transformation

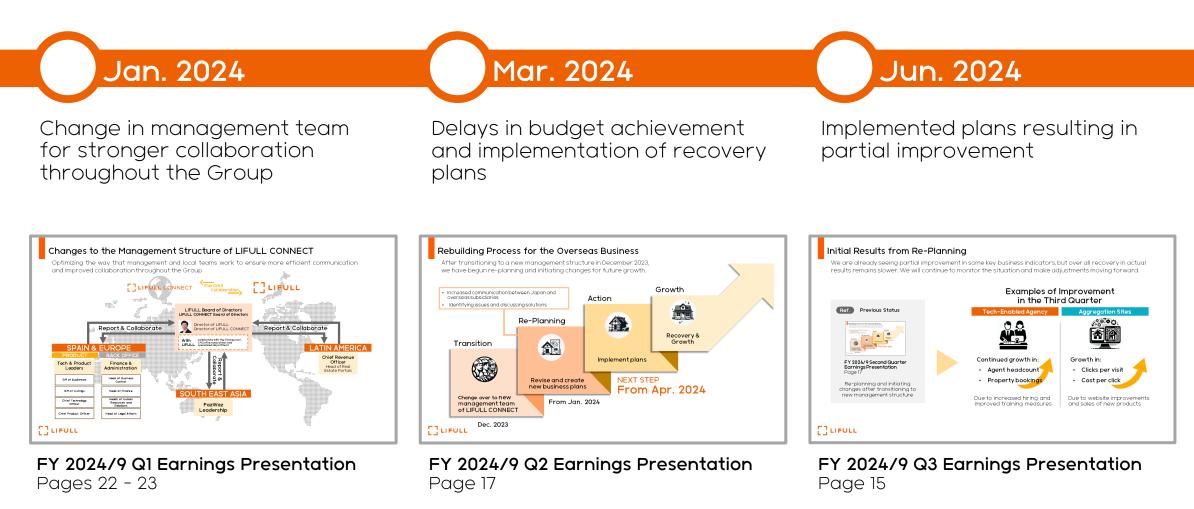
Overseas FY 2024/9 Results Overview

Revenue from Direct services has grown while aggregation revenue continues to decline. Additionally, the segment was loss-making due to one-off costs geared at re-planning and recovery.



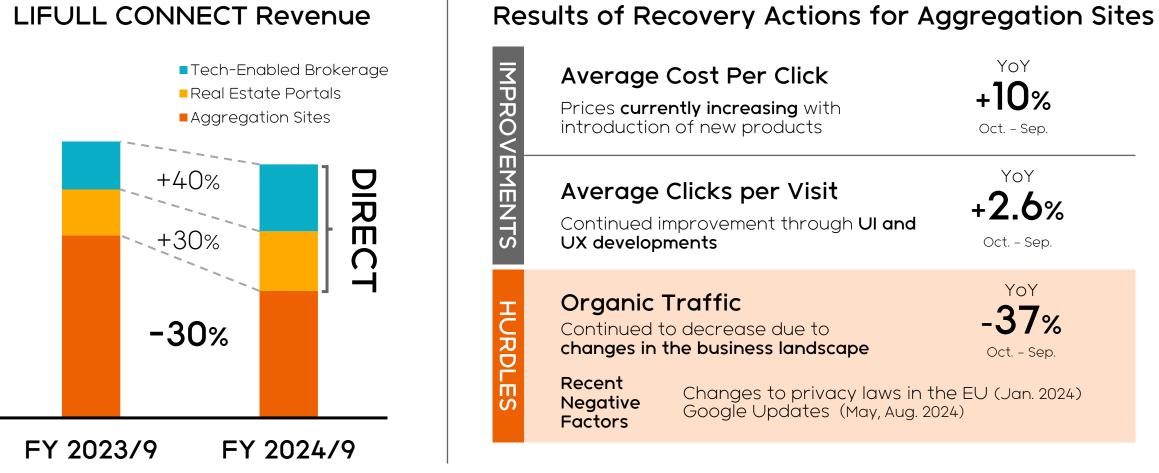
Overseas Initiatives During FY2024/9

During the year, we changed the management structure to return the business to profitability. The new management team, then, implemented a recovery plan resulting in partial improvement.



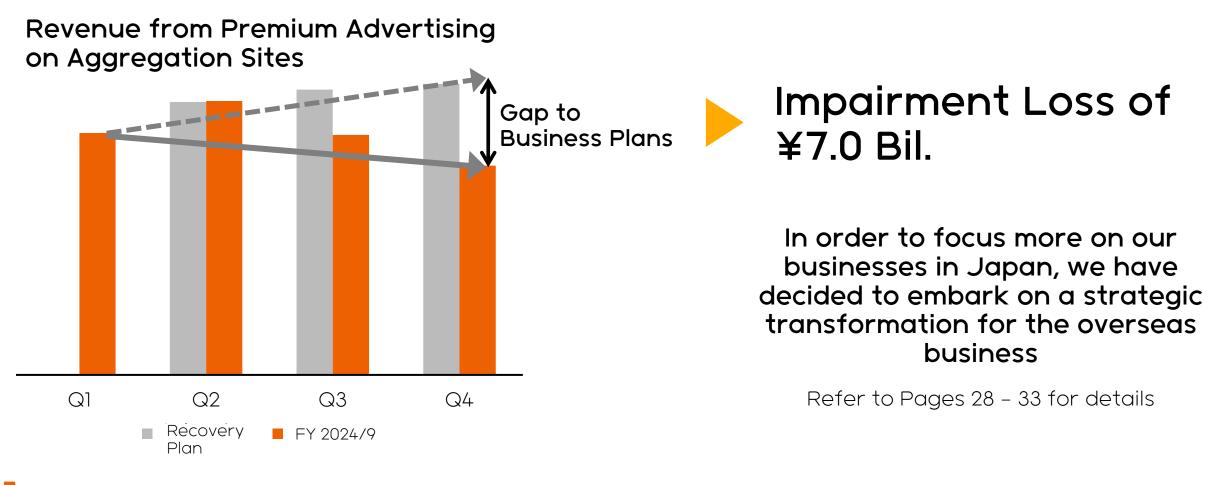
Overseas Status of our Aggregation Sites

Although we have seen growth in our Direct services and partial recovery in aggregation sites, organic traffic and revenue for aggregation remain affected by external factors.



Overseas Recording of an Impairment Loss

As a result of lower organic traffic due to external factors, aggregation revenue has continued to decline. This situation has deviated significantly from our original assumptions, and we have, therefore, recorded an impairment loss of ¥7.0 billion yen.



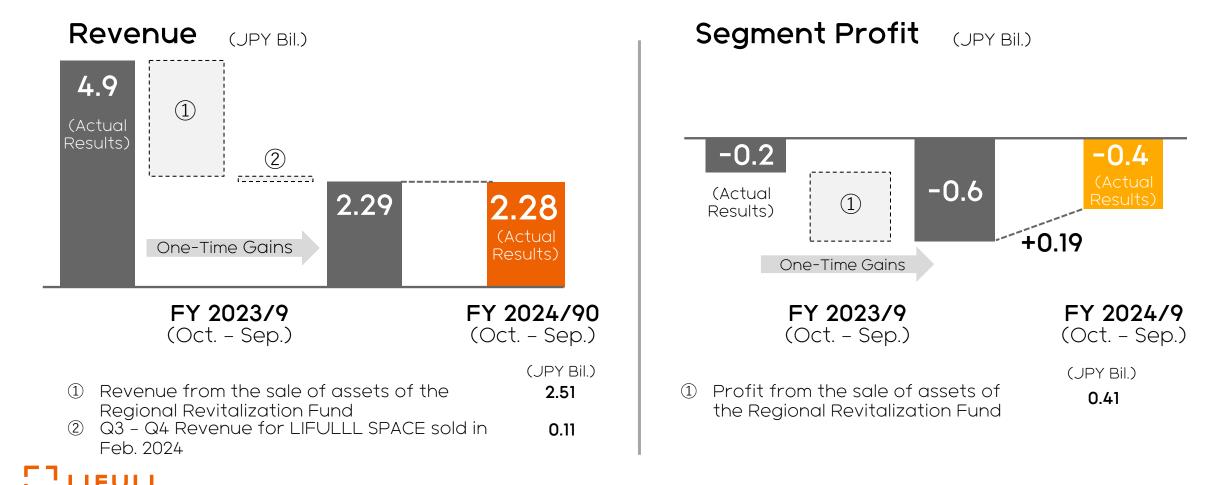
FULL

Corrected on November 28, 2024

Results by Segment Other Businesses

Other Businesses FY 2024/9 Results Overview

Revenue remained at similar levels after removing one-time gains from the sale of assets of the Regional Revitalization Fund and LIFULL SPACE. Following our policy of selective focus, we have improved segment loss by ¥0.19 bil. even with proactive investments in LIFULL Financial (Real Estate x Finance.)



FY 2025/9 Results Forecast



FY 2025/9 Results Forecast

We will revise our forecast as soon as the details of the strategic transformation of the Overseas segment (Pages 28 - 33) have been finalized.

Condensed Statemants of Income and Loss

Unit: Millions of yen	FY 2024 OctSep. [Actual]	FY 2025 OctSep. [Full-Year Forecast]	Change	Change %
Revenue	34,466	38,000	+3,534	+10.3%
Cost of revenue	2,252	3,635	+1,383	+61.4%
SG&A	31,394	30,838	-556	-1.8%
Personnel expenses	10,784	12,218	+1,434	+13.3%
Advertising expenses	11,242	9,828	-1,414	-12.6%
Operating expenses	848	500	-348	-41.0%
Other	8 <i>,</i> 395	8,290	-105	-1.3%
Other revenues and expenses	-7,263	-26	+7,237	-
Operating income	-6,443	3,500	+9,943	-
Operating income margin	-18.7%	+9.2%	+22.6pt	-
Net profit*	-8,463	1,900	+10,363	-

ons of yen [Actual] FY 2024 FY 2025 Oct.-Sep. [Full-year] Change Change %

Unit: Millions of yen	[Actual]	[Full-year forecast]		70
Revenue	34,466	38,000	+3,534	+10.3%
HOME'S Services	24,024	25,100	+1,076	+4.5%
Overseas	8,154	9,500	+1,346	+16.5%
Others	2,288	3,400	+1,112	+48.6%

Revenue by Segment

Additional Information

Exchange Rate: €1.00 = ¥159 (Forecast)

*Net Profit = Profit attributable to owners of the parent.



LIFULL HOME'S FY 2025/9 Growth Strategy

We will continue to boost our media presence and revenue growth through a combination of enhanced development and sales and work toward our Mid-Term standalone profit target of ¥3.0 bil.



1 *Sumai No Madoguchi*: LIFULL HOME'S in-person support service offering consultations for home-seekers through a variety of channels including nationwide offices and over the phone.

LIFULL HOME'S FY 2025/9 Growth Strategy Operations Team

We have named outstanding leaders to oversee each area of our business and will continue to work as a team to push growth to the next level.

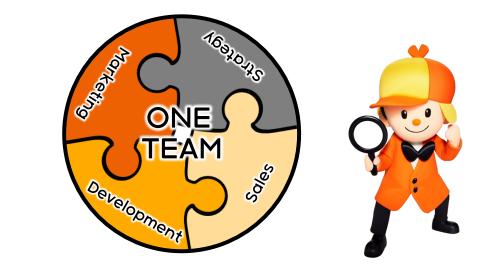
April 2024

Named Operational Leaders by Market and Role

Assistant Heads of the LIFULL HOME'S Business Department



Spreading leadership of each market throughout the Team



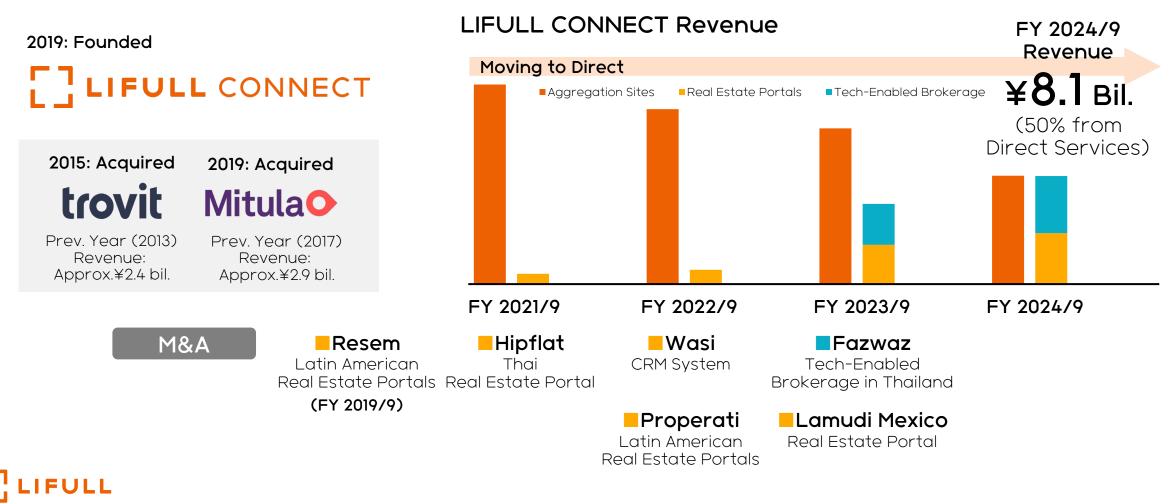
and working together for next-level growth in currently growing markets

Full list of Operational Leaders: https://lifull.com/en/company/executives/#exectives04

Strategic Transformation of the Overseas Business

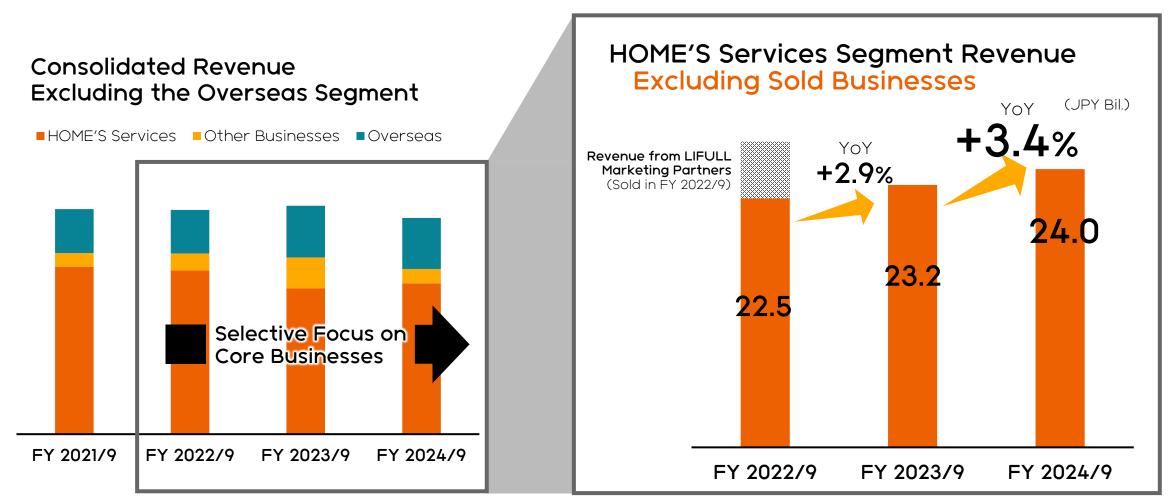
Transformation of the Overseas Business Background -1 -

We have made progress toward our growth strategy "Moving to Direct," shifting to business models closer to the actual transaction, and have expanded revenue in our Direct services through strategic acquisitions. However, the decline of our aggregation services led to a loss of ¥1.4 bil. in FY 2024/9.



Transformation of the Overseas Business Background - 2 -

Through a strategic transformation of the loss-making Overseas segment, we will be able to better focus our management resources on further growth in our recovering domestic HOME'S Services segment.



Transformation of the Overseas Business Founders of FazWaz

Management of LIFULL CONNECT will be transferred to a team led by Michael Kenner, one of the Founders of FazWaz (Planned). FazWaz has experienced steady growth under the leadership of its highly experienced and motivated management team.



Founders

Management team with experience in real estate, finance and e-commerce

FazWaz Quarterly Revenue (EUR Base)

FY 2023/9 FY 2023/9



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Michael Kenner
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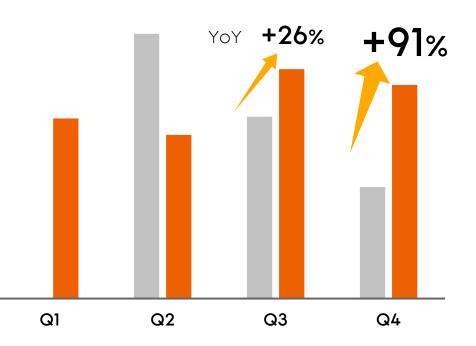
FazWaz CEO LIFULL CONNECT Director (since Jul. 2024)



Paul Trayman FazWaz Chief Operation Officer



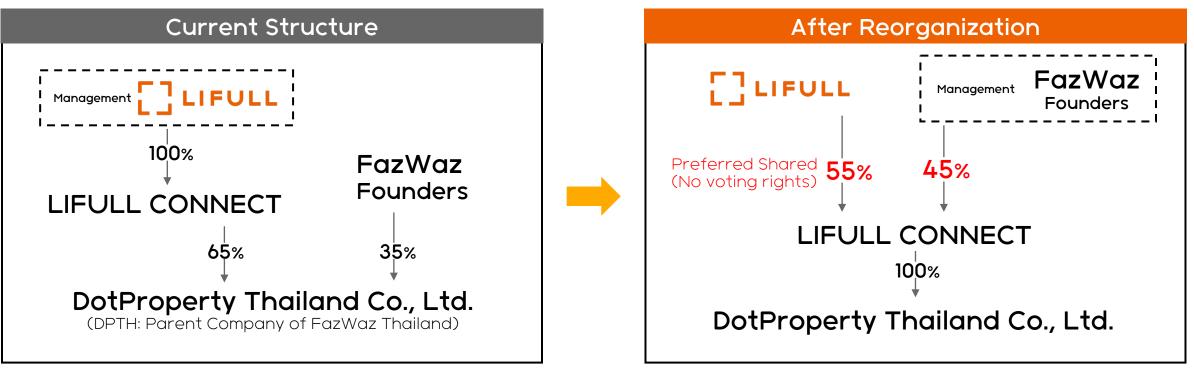
Brennan Campbell FazWaz Chief Revenue Officer



Transformation of the Overseas Business Planned Structure

Current plan, but subject to change as discussions progress

- LIFULL CONNECT is planned to be transferred to the Founders of FazWaz
- The expiration of the requirement to pay the earnout (earnings-based payment for the acquisition of FazWaz) is a condition under discussion
- LIFULL CONNECT will leave consolidation with a reduction in risk of the Overseas business



- Direct management of LIFULL CONNECT
- Payment for remaining 35% of DPTH (earnout)

- LIFULL CONNECT removed from consolidation (pure investment)
- Expiration of earnout payment requirement for 35% of DPTH

Transformation of the Overseas Business Schedule

Following the current schedule, LIFULL CONNECT will leave consolidation in Jan. 2025. If approved and control is passed from LIFULL, the expiration of the earnout is also expected to contribute to profit. (Actual Effects TBD)

Transaction Schedule

Nov. 13, 2024

Sign Memorandum of Understanding

During Dec. 2024 (Planned) Sign Finalized Agreement

After Jan. 2025 (Planned)

Complete Transfer & Revise Earnings Forecast

- LIFULL CONNECT removed from consolidation
- Accounting adjustments (Expiration of earnout etc.)

Expected Impact on Profit Forecast after January (Details to be Disclosed after Finalization)

Basic Policy

- (+) Expiration of earnout payment (Under discussion)
- (±) Changes due to loss of management control
- (+) Reduction of consolidated losses (and revenue)
- Associated Costs^{*1}
- Operating Profit
- Taxes^{*2}
- = Net Profit for the Period

*1 Anticipated Associated Costs:

- Accounting & financial advisory fees
- External legal fees

*Currently included in the FY 2025/9 Full-Year Forecast

- *2 Taxes
- To be included in revised forecasts after details have been determined

Current Mid-Term Management Plan (Ending FY 2025/9)

No change as we strive to reach operating profit targets

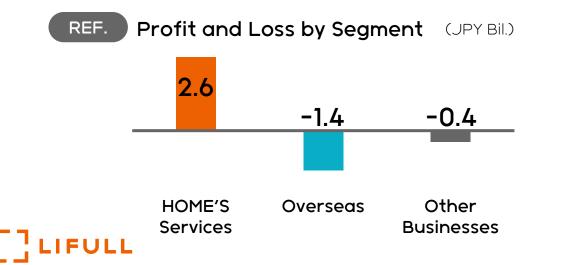
Operating Profit Targets

Consolidated: ¥5.0+ Billion

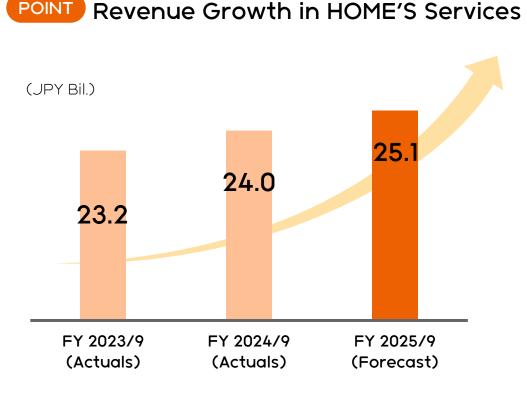


Assuming Strategic Transformation of Overseas Businesses Continues According to Plan(See Page 33 for Details)

- Removal of LIFULL CONNECT from Consolidation
- Expiration of FazWaz Earnout Payment



Non-Consolidated: ¥3.0+ Bil.



Changes to Director Remuneration



Implementation of a Restricted Stock Plan for Directors

We propose to amend remuneration packages for Directors to include a Restricted Share Plan. This proposal will be submitted to the 30th General Meeting of Shareholders for approval on Dec. 23, 2024.

Objectives

- Incentivize long-term value creation
- Deepen dedication to shareholder value
- Alignment of interests with shareholders

(Ref.) Remuneration for Directors (Approved Jul. 15, 2000)

Annual Limit: ¥240,000k

Overview of the Plan

Eligible Parties: Directors of the Company (Excluding Outside Directors)

Limits to Director Remuneration under this Plan:

- ¥100 mil. / year
- 650,000 shares / year

Financial Results

Condensed Statements of Income and Loss IFRS

¥0.6 bil. (2.1%) growth after removing effects of one-off revenue in previous FY. Losses from impairment loss in Overseas segment as well as recalculation of earnings-based acquisition payment for FazWaz (earnout.)

	FY2023/9	FY2024/9	Change	Change %	
Unit: JPY mil.	(OctSep.)	(OctSep.)	Chunge	change %	
Revenue	36,405	34,466	-1,938	-5.3%	*1
Cost of revenue	3,856	2,252	-1,604	-41.6%	*2
SG&A	30,208	31,394	+1,185	+3.9%	
Personnel expenses	9,662	10,784	+1,121	+11.6%	*3
Advertising expenses	11,495	11,242	-253	-2.2%	
Operating expenses	653	848	+194	+29.7%	*4
Depreciation and amortization	2,081	1,957	-123	-5.9%	
Other	6,314	6,561	+246	+3.9%	*5
Other income and expenses	-497	-7,263	-6,765	-	*6
Operating income	1,842	-6,443	-8,286	-	
Operating income margin	5.1%	-18.7%	-23.8pt	-	
Net profit*	939	-8,463	-9,402	-	*7

* Net profit attributable to owners of the parent

* Change % have been excluded for results that were negative in the previous fiscal year.

*1 ¥0.6 bil. (+2.1%) increase YoY in existing businesses after removing ¥2.5 bil. of one-off gains from sale of Reg. Rev. Fund assets

*2 Approx. -¥2.0 bil. YoY due to sale of Reg. Rev. Fund assets. Increase from revenue growth in Overseas Direct businesses in curr. FY

*3 Primarily due to increased headcount and one-off recovery costs in LIFULL CONNECT

*4 Primarily due to revenue growth in Overseas Direct services

*5 Primarily due to one-off costs for management changes in subsidiaries incurred during H1 and increased hiring for domestic businesses

*6 Impairment loss in LIFULL CONNECT (¥7.0 bil.) and recalculation of earnings-based acquisition price for FazWaz (approx. ¥0.8 bil.)

*7 Due to impairment loss and equity method loss from Hash DasH Holdings

Revenue / Income and Loss by Segment IFRS

Revenue increase in HOME'S Services from growth initiatives. Reduced revenue and profit overseas due to external factors affecting aggregation traffic.

	FY2023/9	FY2024/9	Change	Change	Main items
Unit: JPY mil.	(OctSep.)	(OctSep.)		%	Fight Refits
Revenue	36,405	34,466	-1,938	-5.3%	
HOME'S Services	23,226	24,024	+798	+3.4%	Increase due to increased inquiries resulting from site development and cross-selling initiatives
Overseas	8,252	8,154	-98	-1.2%	Revenue from Direct services increased while aggregation continued to decline
Other	4,926	2,288	-2,638	-53.6%	Similar level to prev. FY after removing one-time gains from sale of Reg. Rev. Fund assets (¥2.5 bil.)

Unit: JPY mil.	FY2023/9 (OctSep.)	FY2024/9 (OctSep.)	Change	Change %	Main items
Segment income and loss	2,340	820	-1,520	-65.0%	
HOME'S Services	2,778	2,673	-104	-3.8%	Increase in hiring and sales-related growth investment costs
Overseas	-246	-1,464	-1,218	-	Decrease due to decline of aggregation revenue, one-off expenses related to the transition to new management team and recovery investments
Other	-204	-421	-216	-	¥0.19 bil. decrease after removing effects of one-off gains from Reg. Rev. Fund (¥0.4 bil.) in prev. FY
Inter-segment transactions	13	33	+19	+136.7%	

Primary businesses in each segment are listed on Page 47

The % Change values for negative results in the current and previous periods have been left blank

Condensed Statement of Financial Position and Goodwill IFRS

Goodwill declined by ¥6.3 bil. due to impairment loss in LIFULL CONNECT (Details on Page 20.)

_ Unit: JPY mil.	As of Sep 30, 2023	As of Sep 30, 2024	Change	Change %		Main	items
Current assets	23,064	21,589	-1,474	-6.4%	Cash	-1,876	Refer to "Condensed Statement of Cash Flows"
		·	·		Accounts Receivable - Trade Short-Term Loans Receivable	-376 +652	Primarily Regional Revitalization efforts
						1002	· · · · · · · · · · · · · · · · · · ·
Non-current assets	28,102	19,602	-8,500	-30.2%	Right-of-Use Assets	-446	
	20,102	10,001	0,000	00.270	Goodwill	-6,395	Primarily due to impairment losses
					Software	-457	
					Shares of Affiliates	-330	Primarily due to losses on equity method investments for Hash DasH Holdings
					Tax Assets	-617	
Assets	51,166	41,191	-9,975	-19.5%			
Current liabilities	12,127	10,295	-1,831	-15.1%	Acounts Payable	-193	
	,	,	1,001	10.170	Short-Term Loans Payable	-1,591	
					Loans Due Within 1 Year	-166	
					Taxes Payable	-244	
Non-current	6,485	6,693	+208	+3.2%	Long-Term Lease Obligations	-477	
liabilities	0,400	0,000	.200	• 0.270	Other Long-Term Financial Liabilities	+905	Primarily due to the recalculation of the earnings-based acquisition price of FazWaz (earnout) (Approx ¥0.8 bil.)
Liabilities	18,612	16,989	-1,623	-8.7%			
Lidointico	10,012	10,303	-1,023	-0.7 /0			
	00 554	04.000	0.050		Capital Surplus	-9,022	Primarily due to the recalculation of the earnings-based acquisition price of FazWaz (earnout)
Total Equity	32,554	24,202	-8,352	-25.7%	Foreign Currency Translation Adjustm.	+ 826	Due to fluctuations in foreign currency exchange rates
Equity per share	0.00.00	400.00		_			
attributable to owners of the parent (JPY)	253.58	188.33	-65.25	-			

1. Primary Remaining Goodwill (in JPY): LIFULL CONNECT ¥9,565 mil., Kenbiya ¥271 mil.

2. Depreciable assets (PPA) for Mitula, RESEM, Kenbiya, Wasi, FazWaz: ¥1,902 mil.

Condensed Statement of Cash Flow IFRS

Cash and cash equivalents declined by ¥1.8 bil. to ¥14.6 bil. primarily due to repayment of loans (¥2.2 bil.)

	FY2023/9	FY2024/9	Change	Main items		
Unit: JPY mil.	(OctSep.)	(OctSep.)		Items	FY2023/9	FY2024/9
Operating cash flow	6,233	1,671	-4,561	Profit for the period before tax Depreciation and amortization Impairment losses Decr. (incr.) in accounts receivable-trade and other current receivables Incr. (decr.) in accounts payable-trade and other current payables Incr. (decr.) in inventory assets Change in fair value of earnings-based payments Other Income taxes paid or reimbursed (paid)	+1,518 +2,096 +128 +675 -1,772 +1,994 +774 +886 -132	-7,076 +1,974 +7,081 +378 -646 -106 +785 -53 -821
Investing cash flow	-1,743	-718	+1,024	Purchase of financial instrument assets Purchase of tangible fixed assets Purchase of shares of subsidiaries Proceeds from sale of shares of subsidiaries Proceeds from sale of shares of affiliates Payments of loans receivable Proceeds from collection of loans receivable Other	-132 -131 -1,264 - +858 -2,442 +1,552 +56	-248 -250 - +939 - -2,666 +1,966 -230
Financing cash flow	-5,079	-2,977	+2,102	Proceeds from short-term loans Proceeds from long-term loans Repayment of loans Dividends paid Repayment of lease obligations Purchase of treasury shares	+400 - -3,392 -296 -742 -1.000	+400 +100 -2,246 -545 -719 -0
Change in cash and cash equivalents	-10	-1,876	-			
Balance of cash and cash equivalents	16,510	14,633	-1,876	_		

Appendices

Topics from Q4 of FY 2024/9

First Real Estate Portal in Japan to release Apple Vision Pro App

Apple Vision Pro: Uses cameras and special computer to bring digital content together with the real world





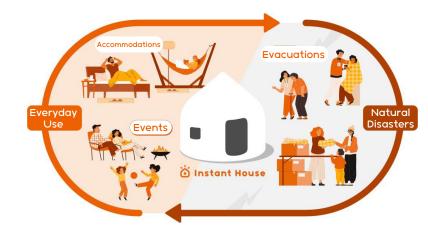
New Immersive Model Room Experience

- Now offering immersive virtual tour experiences
- Bringing property searches and viewings together in a seamless app

(Ref.) Press Release Jun. 28, 2024 (in Japanese) LIFULL is first in Japan to launch an immersive model room app for Apple Vision Pro, revolutionizing the way people experience search for a new home

"Phase-Free" Usage of INSTANT HOUSE Products

Phase Free: Concept of providing products and services that can also be used in times of disaster with no preparation



Several private companies and local governments, inspired by their support efforts for disaster-stricken areas such as Turkey and Syria in 2023 and the Noto Peninsula in 2024, are now actively exploring the potential of phase-free utilization of facilities.

(Ref.) Press Release Jul. 29, 2024 (in Japanese)

LIFULL ArchiTech launches phase-free utilization of instant houses in collaboration with Kato Pleasure Group, opening a camp facility that can also serve as a disaster shelter.

Corporate Information (as of September 30, 2024)

Company LIFULL Co., Ltd.

Stock code 2120 (TSE Prime)

Representative INOUE Takashi, President and CEO

HistoryMar. 12, 1997EstablishedOct. 2006Listed in TSE, Mother's SectionMar. 2010Listed on TSE 1st SectionApr. 2022Transition to TSE Prime

Capital JPY 9,716 mil.

Stock issues 134,239,870 shares (incl. 6,245,229 shares of treasury stock)

Consol. number of 1,882 (incl. 124 temporary and 945 overseas) employees

Major shareholder LIFULL Directors, Rakuten Group, Inc. (18.59%)

Main subsidiaries LIFULL CONNECT, S.L.U. (100%) (stake)



Representative Director, Chairperson ITO Yuji Representative Director, President, Managing Officer



LIFULL

LIFULL HOME'S



LIFULL HOME'S Real Estate and Housing Information Site

- One of the largest real estate listing sites in Japan.
- Apart from property listings, LIFULL HOME'S also features an in-house Quality Screening Team to ensure the reliability of listing information.
- Constantly evolving, the site has been optimized for smart devices to provide the best possible search experience for users.



- Search by city, train line, station or time to destination
- Filters including "No Deposit," "Pets Allowed"
- Select and compare multiple properties
- To-do lists, new property notifications and other extensive support services

LIFULL HOME'S iOS · Android Apps

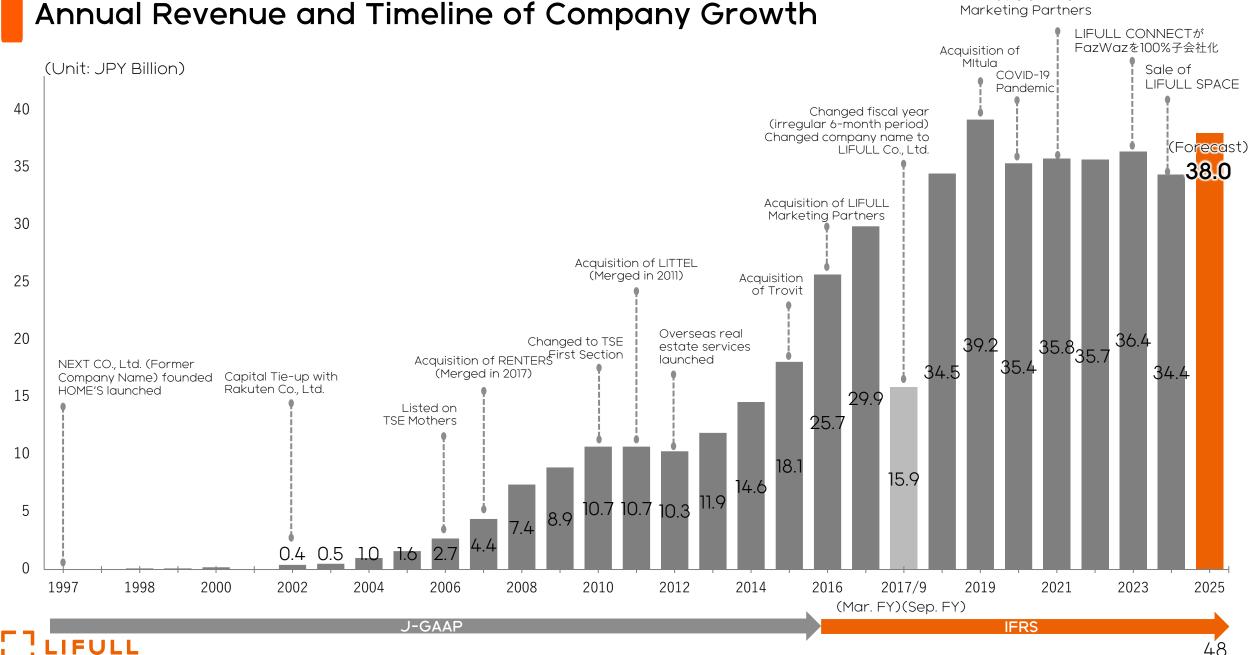
Primary Group Companies

LIFULL senior Co., Ltd.	 Operation of one of the largest search engines for nursing homes and senior housing in Japan, LIFULL Nursing Care Operation of the search site "Minna no ihinseri" for companies which organize the possessions of the deceased
LIFULL bizas Co., Ltd.	 Contractor for clerical work and other back-office operations Contractor for call center operations
LIFULL Investment Co., Ltd.	 Operation of the crowdfunding platforms, LIFULL Investment Operation of the LIFULL Regional Revitalization Fund
LIFULL Tech Vietnam Co., Ltd.	Offshore, lab-type, software and application development as well as creative production
LIFULL CONNECT, S.L.U.	 Operation of aggregation sites for real estate, job listings, used vehicles and fashion aggregation sites as well as portals
LIFULL ArchiTech Co., Ltd.	Research and development on construction and living environments; management of patents
Kenbiya Co., Ltd.	Operation of the real estate investment site Kenbiya
LIFULL Leadership Co., Ltd.	 Employee training consultant: Designing and providing training courses for leadership development and management skills
LIFULL Tech Malaysia SDN. BHD.	Offshore, lab-type, software and application development as well as creative production
LIFULL Financial	Planning, operation and sales of accommodation service LIFULL STAY
LIFULL Agri Loop	Research, production and sales of KET technology

Segments and Primary Services

Segments	Main services
HOME'S Services	LIFULL HOME'S AD Master (former Renter's Net) NabiSTAR Kenbiya (Kenbiya Co., Ltd.) Offshore Development (LIFULL Tech Vietnam, LIFULL Tech Malaysia) ¹
Overseas	LIFULL CONNECT S.L.U. Aggregation Services: Trovit, Mitula, Nestoria, Nuroa Real Estate Portals: Dot Property, Properati, Lamudi Mexico, iCasas Tech-Enabled Real Estate Agency: FazWaz, Dot Property Support Services: Proppit, Thribee, Wasi Other subsidiary services of LIFULL CONNECT
Other Businesses	LIFULL <i>Kaigo</i> (Nursing Care) (LIFULL senior Co., Ltd.) Regional Revitalization Business Financing Business (LIFULL Investment Co., Ltd.) Regional Revitalization Fund (LIFULL Investment Co., Ltd.) Real Estate NFT (LIFULL Financial Co., Ltd.) Dance (Professional D.LEAGUE Dance Team: LIFULL ALT-RHYTHM) Other LIFULL subsidiaries and new services





Sale of LIFULL

Consolidated Statements of Profit and Loss Quarterly

		FY	2021			FY2	022			FY2	023		FY2024					
Unit : JPY mil	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Revenue	8,271	9,581	9,072	8,931	8,510	9,530	8,645	9,044	7,583	11,585	8,825	8,410	8,190	9,169	8,479	8,627		
HOME'S Services	6,346	7,260	6,550	6,535	6,139	7,085	6,263	6,579	5,497	6,462	5,563	5,702	5,527	6,575	5,860	6,060		
Overseas	1,440	1,766	1,974	1,837	1,787	1,762	1,660	1,727	1,463	2,419	2,305	2,063	2,093	1,986	2,104	1,969		
Other Businesses	484	554	547	558	583	682	721	737	622	2,704	956	643	569	608	513	596		
Cost of revenue	945	1,056	890	1,058	947	1,066	957	1,084	328	2,240	843	444	527	543	575	605		
SG&A	6,467	7,426	7,464	7,240	7,010	8,580	7,857	7,923	6,972	8,457	7,309	7,469	7,672	8,498	7,453	7,769		
Personnel expenses	2,345	2,001	2,315	2,242	2,203	2,485	2,436	2,558	2,334	2,374	2,503	2,449	2,916	2,394	2,718	2,755		
Advertising expenses	2,155	3,585	3,170	2,940	2,731	3,916	3,160	3,015	2,482	3,737	2,608	2,667	2,336	3,786	2,406	2,711		
Operating expenses	96	87	100	116	121	120	144	150	135	146	173	199	224	192	214	217		
Depreciation/amortization cost	524	487	474	474	459	468	482	493	488	523	532	537	498	503	500	454		
Other SG&A	1,345	1,263	1,403	1,466	1,494	1,589	1,634	1,704	1,531	1,675	1,491	1,616	1,697	1,620	1,612	1,630		
Other revenues and expenses	-83	-85	-28	-9,752	36	50	274	1,008	539	1	32	-1,071	-46	899	-4	-8,112		
Operating income	775	1,011	688	-9,120	588	-66	105	1,044	822	888	705	-573	-55	1,027	445	-7,860		
Operating income margin	9.4%	10.6%	7.6%	-102.1%	6.9%	-0.7%	1.2%	11.5%	10.8%	7.7%	8.0%	-6.8%	-0.7%	11.2%	5.3%	-91.1%		
Net profit*	387	639	449	-7,378	365	-179	161	833	564	560	319	-504	-400	519	-175	-8,407		

1) Net income = Net income attributable to owners of the parent

2) As the provisional accounting measures for corporate mergers have been defined for FY 2021/9, FY 2023/9 and FY 2024/9, these provisional accounting measures have been applied to all related values.

3) LIFULL Tech Vietnam and LIFULL Tech Malaysia have been moved to the HOME'S Services segment as of FY 2024/9. In this document, revenue by segment from FY 2023/9 Q1 is stated based on the revised segments.

4) Inter-segment transactions have been emitted.

LIFULL

LIFULL HOME'S Key Performance Indicators Client Network and ARPA November 28, 2024

Our client network was in-line with FY 2022/9 due to a decline in the number of clients in the previous fiscal year as we ended contracts with professional organizations with low usage rates. However, ARPA has continued to grow surpassing FY 2022/9.

12-Month Average 12-Month Average **Client Network** ARPA (JPY) FY 2023/9 FY 2024/9 FY 2022/9 FY 2023/9 FY 2024/9 FY 2022/9 (Oct. - Sep.) 28,789 68,233 69,557 28,840 27,794 65,134

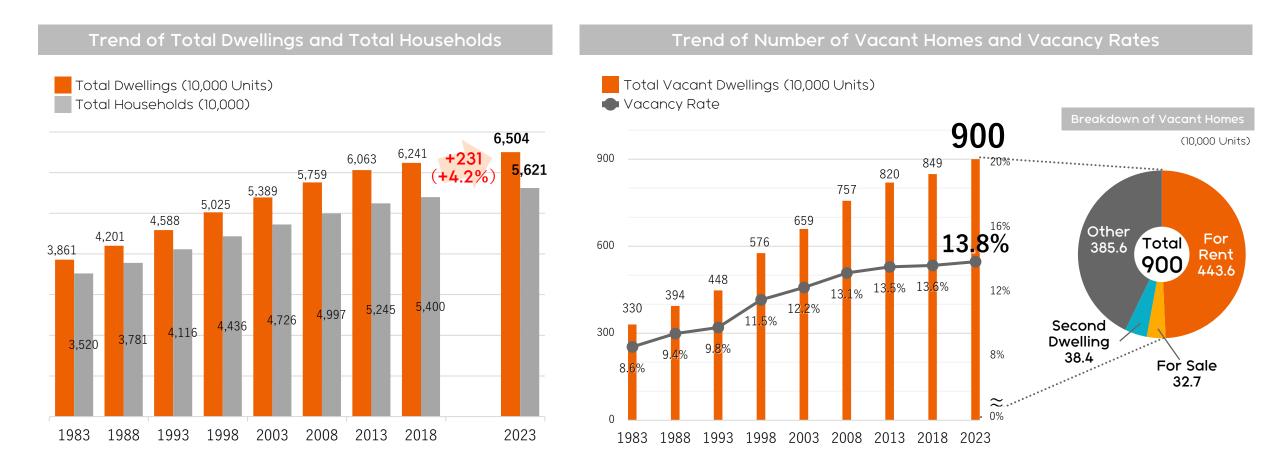
Figures for the current and previous fiscal years have been adjusted to reflect the absorption of LIFULL MOVE into LIFULL HOME'S.

(Ref.) External Market Data Monthly

	Annual							2023												2024								
		2021 (Jan-Dec)	2022 (Jan-Dec)	2023 (Jan-Dec)	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
(1) Number of	Capital Region	33,636	29,569	26,886	2,768	2,866	5,757	710	1,821	2,439	1,690	1,936	1,906	2,591	1,469	2,120	1,486	2,743	5,975	1,112	1,319	2,451	972	1,550	1,662	1,496	728	1,830
. ,	YoY	23.5%	-12.1%	-9.1%	34.7%	-47.4%	-13.4%	-37.1%	-20.4%	-2.1%	-30.3%	-21.5%	-0.4%	14.2%	26.4%	4.1%	-46.3%	-4.3%	3.8%	56.6%	-27.6%	0.5%	-42.5%	-19.9%	-12.8%	-42.3%	-50.4%	-13.7%
Apartments for Sale	Kinki	18,951	18,952	18,953	2,120	1,796	2,952	574	833	1,424	836	1,024	1,384	837	878	1,393	1,293	1,021	3,888	727	1,059	1,448	1,095	1,051	1,030	1,524	632	1,280
IOF Sale	YoY	24.7%	124.7%	224.7%	45.5%	-14.4%	5.0%	-27.5%	-39.6%	12.4%	-27.2%	-25.7%	9.8%	-39.1%	4.9%	4.6%	-39.0%	-43.2%	31.7%	26.7%	27.1%	1.7%	31.0%	2.6%	-25.6%	82.1%	-28.0%	-8.1%
	Capital Region	6,260	6,261	6,262	6,787	6,035	5,556	6,510	6,776	14,360	7,747	8,068	6,550	9,940	7,195	6,727	6,567	8,250	6,970	7,956	7,122	7,623	7,662	7,486	8,199	7,847	9,532	7,739
(2) Apartment		2.9%	102.9%	202.9%	0.5%	-1.4%	3.2%	5.7%	-8.7%	120.3%	23.1%	32.5%	1.6%	55.8%	17.9%	1.1%	-3.2%	36.7%	25.4%	22.2%	5.1%	-43.2%	-1.1%	-7.2%	25.2%	-21.1%	32.5%	15.0%
Price Trend		4,562	4,563	4,564	5,374	5,220	4,006		5,055	4,704	5,193	5,009	4,260	5,188	4,345	4,527	3,851	5,282	4,615	6,390	7,398	5,037	5,157	5,750	5,629	4,975	4,926	5,841
	YoY	9.1%	109.1%	209.1%	27.3%	-13.6%	-6.3%	18.9%	14.0%	-7.2%	30.4%	3.2%	-3.7%	4.1%	1.2%	-3.6%	-28.3%	1.2%	15.2%	34.6%	46.4%	7.1%	-0.7%	14.8%	32.1%	-4.1%	13.4%	29.0%
		2021	2022	2023	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
		(Jan-Dec)	(Jan-Dec)	(Jan-Dec)	21.000	20.072	26.045	24.044	24.602	22.505	20.005	20.005	20.442	20.470	20.264	20 725	24.674	20.075	25.050	24.604	24.024	20.204	24.500	27.400	20.222	24 5 4 6	20,020	24.022
	House for Rent	321,376	345,080	343,894	31,996	29,873	26,845	· · · · · · · · · · · · · · · · · · ·	24,692		28,685	28,695	30,112	30,170	29,364	29,735		28,275	25,869	24,681	24,934	28,204	34,598	27,192	28,233	31,546		
	YoY Apartment	4.8% 101,292	7.4% 108,198	-0.3% 107,879	7.3% 9,298	11.4% 8,092	6.4% 8,117	4.2%	4.7% 9,750	0.9% 11,378	-2.8% 7,233	10.5% 9,700	-0.6% 8,422	1.6% 5,797	-6.2% 7,894	-2.9% 8,148		-5.3% 7,671	-3.6% 9,722	2.7% 9,020	1.0% 7,483	-13.4% 8,977	20.6% 12,226	-5.2% 10,976	-6.2% 8,241	4.6% 6,070	-1.4% 7,501	4.4% 7,651
(3) New Build	YoY	-6.1%	6.8%	-0.3%	9,298	-1.8%	14.5%	11,990 69.6%	9,750	7.2%	-43.0%	28.2%	7.2%	-28.0%	-26.4%	-2.8%	9.4%	-5.2%	9,722	-24.8%	-23.3%	-21.1%	69.0%	13.2%	-2.1%	4.7%	-5.0%	-7.0%
Starts	House	-0.1%	145,992	-0.3%	12,462	12,370	14.5%	10,576	11,202	11,583	12,362	11,615	11,606	11,066	11,589	11.014	11,368	11,835	11,470	9,867	9,710	10,113	10,579	10,106	10,007	9,973	9,578	10,110
(Units)	YoY	7.9%	3.5%	-6.0%	12,402	-1.1%	-5.9%	-3.9%	-3.3%	-6.9%	-0.8%	-2.5%	-8.5%	-11.2%	-6.1%	-10.4%		-4.3%	-4.2%	-6.7%	-13.3%	-12.7%	-14.4%	-13.0%	-13.8%	-9.9%	-17.4%	-8.2%
	Owned house	285,575	253,287	224,352	21,834	21,511	19,768	16,627	18,368	17,484	18,597	18,853	20,325	20,689	20,984	19,527	18,078	17,789	17,031	14,805	16,307	16,637	17,867	17,236	19,181	19,858	19,597	19,350
	YoY	9.4%	-11.3%	-11.4%	-18.7%	-15.1%	-13.0%	· · · · · · · · · · · · · · · · · · ·	-4.6%	-13.6%	-11.6%	-11.5%	-12.4%	-7.8%	-5.9%	-12.3%		-17.3%	-13.8%	-11.0%	-11.2%	-4.8%	-3.9%	-8.6%	-5.6%	-4.0%	-6.6%	-0.9%
		511/0	110/0	111/0	10.770	1011/0	1010/0	0.070		10.070	1110/0	11070	1211/0	,10,1	01070	121070	271270	1,10,10	1010/0	1110/0	1112/0		0.070	0.070	51070		0.075	01070
		2021	2022	2023																								
		(Jan-Dec)	(Jan-Dec)	(Jan-Dec)	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
	Total	5,247,744	5,310,972	5,263,249	369,589	348,586	348,190	324,958	364,174	939,978	675,093	409,235	366,759	374,208	379,493	344,275	386,943	345,144	352,989	330,304	364,133	878,487	727,671	399,588	337,904	404,788	355,918	351,525
(4) Internal	YoY	-0.2%	1.2%	-0.9%	3.6%	-3.1%	1.1%	-0.4%	5.4%	-0.7%	-0.5%	-3.4%	-4.6%	-0.9%	-5.6%	-4.1%	4.7%	-1.0%	1.4%	1.6%	0.0%	-6.5%	7.8%	-2.4%	-7.9%	8.2%	-6.2%	2.1%
Migrants	Only Japanese	4,818,721	4,775,207	4,696,572	326,640	305,512	307,961	286,639	324,933	867,927	619,057	362,950	323,018	332,030	336,601	300,354	335,921	298,636	308,506	286,971	321,983	799,913	655,278	350,367	294,894	355,804	313,909	305,877
	YoY	-0.5%	-0.9%	-1.6%	0.0%	-6.9%	-2.4%	-3.9%	2.4%	-2.8%	-1.8%	-0.7%	-0.5%	0.6%	-5.9%	-5.6%	2.8%	-2.3%	0.2%	2.2%	-0.9%	-7.8%	5.9%	-3.5%	-8.7%	7.2%	-5.6%	1.8%
(5) Japan		Oct. 1, 2021	Oct. 1, 2022	Oct. 1, 2023	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
Population	Total	125,502	124,947	124,352	124,947	124,913	124,861	124,752	124,631	124,567	124,554	124,477	124,511	124,517	124,439	124,348	124,352	124,342	124,299	124,143	124,105	124,003	124,002	123,941	123,890	123,960	123,850	123,780

(Ref.) 2023 Housing and Land Survey Results (Statistics Bureau of Japan)

The Statistics Bureau of Japan released the results of the Housing and on Sep. 30, 2024. The number of dwellings has continued to increase by 23.1 mil. from 2018 totaling 65.04 mil. as of Oct. 1, 2023.



Sustainability Initiatives



Sustainability Initiatives of the LIFULL Group

Main Initiatives During FY 2024/9

Dec. 2023 Disclosure of Human Capital Strategy

FY 2023/9 Securities Report (in Japanese) IR Materials: https://lifull.com/ir/ir-data/others/

Mar. 2024 Site Renewal



Expanded information on our initiatives

https://lifull.com/en/sustainability/

Jul. 2024 Named to FTSE Blossom Japan Sector Relative Index

Sep 2024 Engagement with Institutional Investors (Questionnaires and Discussions)



IR Team Contact Information



